Agreement Overview

APA PsycTESTS
American Psychological Association

Available to purchase until 31/07/2020

A research database of psychological tests, measures, scales, surveys, other assessments and more. International in scope, PsycTESTS is a repository for the full text of psychological tests and measures, as well as a rich source of structured information about the tests.

Key Facts

Benefits

• Shared savings in excess of £4 million
• Option to switch provider annually
• One or 3 year commitment

Important dates

Agreement start date: 1 August 2017
Agreement end date: 31 July 2020

Licence type

Site licence with Eduserv APA Licence Terms and Conditions

Commitment Period

This Agreement is of 3 years duration. Institutions may join the agreement at any time during the agreement period. They will then be committed to the end of the Agreement Period unless they have taken a single year commitment AND provided appropriate cancellation notice.

Eligible Institutions

Universities, colleges and other learning, educational and research bodies in the UK and Republic of Ireland.

Other organisations aligned with Jisc’s charitable objectives of supporting education, research bodies and the public sector may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

Background Information

Continuation of the previous popular agreement for these essential resources.
Product Information

Supplier Details

**Owner:** American Psychological Association (APA) 750 First Street NE, Washington, DC 20002-4242

**Service Provider:** APA, EBSCO, Ovid Technologies, ProQuest

Product Description

International in scope, PsycTESTS® is a repository for full text of psychological tests and measures, as well as a rich source of structured information about the tests. A wide variety of test types are included in the database, including achievement and aptitude tests, intelligence tests, tests of cognitive functioning, occupational tests, personality tests, and so on. In-depth indexing of the tests and related information allows your users to quickly identify the availability of tests in a certain area and to find helpful information for their research and studies.

Descriptive summaries of the test and its development and administration, mostly drawn from articles in peer-reviewed journals or books, with downloadable tests.

The Master Test Profile summarizes the test and provides purpose and construct; records for development, review, or use provide additional details.

Some tests have multiple records. There may be a development and a review article for a single test, for example.

- Test Development: 42,287
- Test Review: 1,799
- Test Use: 1,558
- Test Primary Data (commercial and Archives): 1,170

A diverse array of subject areas and types of tests. Examples:

- Developmental Measures
- Scales for Beliefs, Relationships, or Expectancies
- Aggression, Coping, or Functional Status Questionnaires
- Racial and Ethnic Identity Scales
- Resilience, Anger Response, or Substance Abuse Inventories
- Physical Health Related Assessments
- Personality Assessments
- Educational Measures
- Neuropsychological Assessments
- Aptitude and Achievement Measures
- Competency Measures
- Occupational Measures
- Intelligence Tests
- Military Tests

Access and Identity Management Solution

<table>
<thead>
<tr>
<th>Solution</th>
<th>APA</th>
<th>EBSCOHost</th>
<th>OVID</th>
<th>ProQuest</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP address range</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>OpenAthens</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Shibboleth</td>
<td>No*</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>EZProxy</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>
*APA is prepared to move to Shibboleth as soon as there is a sufficient number of institutions in the Shibboleth Foundation to support testing*

**Technical Function Specification**

Please refer to the technical responses provided by the Service Providers in the [Comparison Table](#).

<table>
<thead>
<tr>
<th>Technical Function</th>
<th>Standard</th>
<th>Compliance</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Text Linking</td>
<td>OpenURL</td>
<td>Yes</td>
<td>All providers compliant</td>
</tr>
<tr>
<td>Federated Searching</td>
<td>Z39.50 protocol</td>
<td>Yes</td>
<td>All providers compliant</td>
</tr>
<tr>
<td>Harvesting</td>
<td>SRW/SRU</td>
<td>Yes</td>
<td>All providers compliant</td>
</tr>
<tr>
<td></td>
<td>OAI-PMH</td>
<td>Yes</td>
<td>All providers compliant</td>
</tr>
<tr>
<td></td>
<td>RSS/Atom</td>
<td>Yes</td>
<td>All providers compliant</td>
</tr>
<tr>
<td>Metadata Standards</td>
<td>Dublin Core</td>
<td>Yes</td>
<td>Most providers compliant</td>
</tr>
<tr>
<td></td>
<td>MARC</td>
<td>Yes</td>
<td>Most providers compliant</td>
</tr>
<tr>
<td></td>
<td>PRISM</td>
<td>Yes</td>
<td>Most providers compliant</td>
</tr>
<tr>
<td>Embargo Periods</td>
<td>N/A</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Digital Preservation</td>
<td>Lockss</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Clockss</td>
<td>No</td>
<td></td>
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<tr>
<td></td>
<td>Portico</td>
<td>Yes</td>
<td></td>
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<tr>
<td>Usage Statistics</td>
<td>COUNTER</td>
<td>Yes</td>
<td>All providers compliant</td>
</tr>
<tr>
<td></td>
<td>SUSHI</td>
<td>Yes</td>
<td>All providers compliant</td>
</tr>
<tr>
<td>Accessibility</td>
<td>Web Content Accessibility Guidelines</td>
<td>Yes</td>
<td>Most providers compliant</td>
</tr>
<tr>
<td>Personalisation features</td>
<td>See <a href="#">Service Provider Comparison Table</a> for full details</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service Levels</td>
<td>See <a href="#">Service Provider Comparison Table</a> for full details</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Updates**

Frequency of data upload:

- **APA PsycNET** - twice weekly
- **EBSCOHost** - daily
- **OVID** - Data is loaded on to the Ovid servers according to the frequency of its supply by the APA
- **ProQuest** - Data updates are performed upon receipt of metadata from APA.

There might be up to a 1-2 day lag period from receipt of the data to when the data appears on ProQuest platform, but usually content is updated as it comes in from the provider.
Alterations/Additions

All additions and new functionality will be incorporated at no additional charge.

Service and Support

Trials

30 day free trials are available. To arrange a trial please contact Chest Help.

Login information

This will be provided by your chosen service provider.

Technical Support

Support will be provided via a single contact or his/her deputy at each Institution. Contact details:

APA

- email: technicalhelp@apa.org
- web: Access Help and Technical Support
- phone: +800-374-2721 or + 202-336-5596
- 6:30 a.m. and 11:30 p.m. EST or EDT

EBSCO

First-line support is available in the UK for subscribing institutions.

- Peru Patel – Sales Support Manager
  ppatel@ebsco.com
  0208 447 4171
- UK office support is available between 9am-5pm Mon-Fri.
- Outside of these hours, EBSCO technical support is made available 24/7 and can be reached via their Support Site http://support.ebscohost.com

OVID

Help desk telephone and e-mail support is available to Administrators

- support@ovid.com
- phone: 020 7981 0660
- Telephone and E-mail help is available on a 24-hour basis.

ProQuest

- Web Support Centre: http://support.proquest.com/ - click on Contact Us to use the web contact form or Live Chat
- Phone: +1 800 889 3358
- e-mail: tsupport@proquest.com
- 8:00am to 4:00am ET Sunday – Thursday
- 8:00am to midnight ET Friday – Saturday
- 365 days a year

Product Documentation

The Service Providers supply a variety of materials to support institutions so that they can maximise usage.

APA
- Print quick reference guides are also available free of charge in quantity for distribution to users by contacting psycinfo@apa.org
- These materials can also be linked to the learning management system or organization web site without seeking APA’s permission.

**EBSCO**

- A variety of materials including posters, flyers and screen savers – Ebsco requires engagement with each requesting customer in order to determine specific requirements.
- All training material and user guides can be viewed on our Support Site: http://support.ebsco.com/training/

**OVID**

- User guides and Quick Reference Cards are available for downloading, as are step-by-step PowerPoint presentations which show how to use Ovid features and functionality to enhance the user’s searching experience.
  - Further details here: http://www.ovid.com/site/help/training.jsp

**ProQuest**

- Quick Start guides on the ProQuest Platform can be found here: http://proquest.libguides.com/newproquest
- APA databases: http://proquest.libguides.com/socialsciences

**Training and Training Materials**

**APA**

- Search guides, quick reference guides, topic guides, database documentation, scheduled webinars, individual webinars, training videos, training at conferences. We will also provide webinars for faculty and students, researchers, clinical or other staff that use the databases. See http://www.apa.org/pubs/databases/training/index.aspx
- Print quick reference guides are also available in quantity for distribution to users by contacting psycinfo@apa.org

**EBSCO**

- Onsite training specialists will be made available to subscribing organisations. In addition, Ebsco provides remote Webex training sessions run throughout the academic calendar.

**OVID**

- User guides and Quick Reference Cards are available for downloading, as are step-by-step PowerPoint presentations which show how to use Ovid features and functionality to enhance the user’s searching experience. Further details here: http://www.ovid.com/site/help/training.jsp

**ProQuest**

- Training and consulting is offered in-person and on-site, remotely using webinars.
- ProQuest all offer all manner of publicly available recorded webinars and video.
- Online via Web Conferencing (Webex)

**Product Documentation**

Comprehensive help files are included in the online service.

Copying of hardcopy and electronic documentation is permitted.

**Training and Training Materials**

Making copies of training materials for teaching purposes is permitted.
Terms and Conditions

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence type

This agreement is not based on Standard Chest Agreement terms and conditions. Please make sure you read and accept APA's licence terms.

There is one exception to these terms listed at the bottom of this page.

Payment Terms

On receipt of a completed Order, Institutions will be invoiced for the Agreement year in which the Licence is signed. Please ensure you nominate which currency in which you wish your invoiced to be issued.

In subsequent years, Institutions will be invoiced three months in advance of the anniversary date of the Agreement, on 1 May 2018 and 1 May 2019.

Single year commitments will renew automatically UNLESS cancellation notice has been given before 1 May 2018 or 1 May 2019.

There is monthly pro-rata charging for Institutions which become licensed partway through a licence year.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to JISC, 4 Portwall Lane, Bristol, BS1 6NB.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with UK statutory provisions.

What institutions and library services are allowed to do?

<table>
<thead>
<tr>
<th>What institutions and library services are allowed to do</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keep a local cached copy for Educational Purposes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Incorporation of parts of the Licensed Material</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Deposit of learning and teaching objects in repositories</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interlibrary loan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Extend access to partner / affiliate institutions / collaborations*</td>
<td>No</td>
<td></td>
</tr>
</tbody>
</table>

* with prior arrangement through Eduserv and APA

Note: APA adhere to the Fair Use Policy as stated in the APA licence. If a client wishes to use additional APA content for any other purpose they will need to contact the APA's Permission's Office.

Who can use the resource?

Overseas (non-UK & Ireland) campuses need to be licensed separately under this agreement.

<table>
<thead>
<tr>
<th>Who can use the resource</th>
<th>On site</th>
<th>Remote</th>
</tr>
</thead>
<tbody>
<tr>
<td>Students</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Staff</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Walk-in Users</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>
What can authorised users do?

The resources can be used for Educational Purposes:

- education
- teaching
- distance learning
- private study
- academic research
- administration and management of the Licensee’s educational or research operations

Exclusions

- The resources may not be used for anything other than Educational Purposes
- Downloading of large amounts of material by authorised users that might be considered ‘systematic’.

Termination Clauses

Material downloaded under the agreement before its expiry may continue to be used under the same licence conditions as pertain while the agreement exists.

Institutions retain the rights to material produced during the years to which they subscribed. There will be an access fee payable in the event this option is exercised.

Opt out rights and notice period

Those choosing the single year commitment have the right to opt out of the agreement on 31 July 2015 or 31 July 2016 by giving notice of such cancellation on or before 1 May 2015 or 1 May 2016.

Personal Licences

Personal licences are not available.

Exceptions to the Terms and Conditions

There is one exception to the Licence terms – the applicable law, has been agreed with APA and states the licence is governed by the laws of England and Wales.