

Agreement Overview



FeedbackFruits

FeedbackFruits

Available to purchase until 31/05/2026

FeedbackFruits supports higher and further education institutions to realise their digital learning initiatives at scale by transforming the learning experience. FeedbackFruits co-created a VLE-integrated tool suite of 15 pedagogic tools to boost student & instructor engagement and collaboration in all modalities. All tools uniquely leverage the VLE to save time and provide the flexibility required to address gaps in assessment & feedback, social annotation and teamwork.

Key Facts

Benefits

- · Agreement offers FeedbackFruits Full Tool Suite (15 tools) that support diverse learning designs for higher and further education
- Institution-wide unlimited usage
- Exclusive and advantageous discounting for all HE & FE institutions in the UK & Ireland
- Simplified banded pricing depending on the number of students
- 12 month pilot licence also available
- Deep integration into your current LMS/VLE platform with SSO, and auto-sync of groups, calendar deadlines and gradebook
- Compatible with any device (laptop, mobile phone, tablet)
- Under 10-min activity setup time with the uniform, streamlined design that all tools share
- 24/5 live human support for both teachers and students under 5-min response time
- · Accessible and GDPR Compliant

Important Dates

Agreement start: 1/6/2023

Agreement end: 31/05/2026

Subsequent invoice date: n/a

Commitment Period

Three years (12 months for the Pilot offer)

Licence Type

Pilot or three-year per user licence

Trial

For a free limited trial sandbox environment of FeedbackFruits for your VLE contact help@chest.ac.uk

Eligible Institutions

This Agreement is available to Institutions of Higher and Further Education and Research Councils in the United Kingdom, to Universities and Colleges of Further Education in Ireland, and to Associated Sites.

Product Information

Product Information

Supplier Details

Licensor: FeedbackFruits BV, Danzigerkade 17, 1013 AP, Amsterdam.

Product Description

FeedbackFruits Tool Suite offers solutions for three main categories:



Assessment Tools: 6 tools to easily facilitate self, peer, teacher and Al-assisted assessment through feedback on deliverables, skills and group contribution with actionable analytics, and reusable rubrics and feedback comments.

Social Annotation Tools: 4 tools to encourage class preparedness and collaborative learning through social annotation and inline annotated discussion of documents, videos and audio.

Engagement Tools: 5 tools to stimulate an engaging learning community with online discussion, interactive presentation and team-based learning activities.

Key features:

- Shared libraries: Collaborative spaces where teachers and learning designers can manage and organize their rubric and activity templates on a personal or institutional level.
- Collaboration options: FeedbackFruits activities can be set up for students to work individually or as groups easily with automatic synchronization of VLE/LMS groups.
- Feedback criteria options: When using FeedbackFruits assessment tools, the teacher can select the type of criteria they would like students to use when giving feedback. It is possible to use a combination of a rubric, scale rating criteria and ungraded comment criteria.
- Configurable grading: In graded activities, the teacher can add a certain value to any part of a FeedbackFruits activity that would
 contribute to the total grading. The grade is automatically calculated according to the applied percentages and can be pushed to VLE/LMS
 gradebook with one click.
- Reflection step: Optionally the teacher can add a reflection step to a FeedbackFruits activity for students to reflect on their performance and feedback they received.
- Automated feedback coach: In FeedbackFruits Group Evaluation tool, students receive real-time feedback from this Al-powered coach to increase the quality of their feedback.

FeedbackFruits is currently working with 100+ institutions globally including **University of Leeds**, **Falmouth University and University of Bath** in the UK. **Check out their use cases** to learn more about how institutions transformed their teaching & learning with the FeedbackFruits tools.

FeedbackFruits is compliant with global data security, privacy and accessibility standards. FeedbackFruits is certified by 1Edtech for data privacy and LMS interoperability on LTI 1.3 standards. FeedbackFruits also received the Data Secure certification issued by Better Security Management (BSM) validating the security of FeedbackFruits platform and database. All data is secured according to the strict General Data Protection Regulations (GDPR) as set by the European Union.

FeedbackFruits Full Tool Suite (15 Tools); Hosting, Implementation & Integration; Pilot Consultative Services (use case identification, institution specific training and onboarding, institutional/departmental template creation, bi-monthly adoption consultancy sessions); Institution-Wide Unlimited Usage.

https://feedbackfruits.com/privacy

https://feedbackfruits.com/disclosure-policy

Service and Support

Trial

For a free limited trial sandbox environment of FeedbackFruits for your VLE contact help@chest.ac.uk.

Product Documentation

Check out FeedbackFruits Help Center for detailed user guides and information at https://help.feedbackfruits.com

Training and Training Materials

Introductory demonstrations can be booked with FeedbackFruits. Contact help@chest.ac.uk to find out more.

After partnership is confirmed, FeedbackFruits provides the following training:

- Learning Designer Training
- · Teacher workshops
- Use case definition with faculty and learning designers
- 1-1 sessions with faculty to consult on use cases

Technical Support

Support is available for all users at helpme@feedbackfruits.com

Supplier Web Address

https://feedbackfruits.com

System Releases, New Versions and Functionality

New releases, versions and functionality are included.

Useful Resources

"Nurturing Student Satisfaction Through Personalised Assessment and Feedback" Webinar

Please click here to watch the most recent webinar: "Nurturing Student Satisfaction Through Personalised Assessment and Feedback" The webinar covered interesting points including:

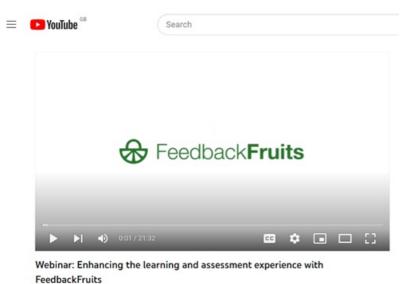
- · Best practices from universities for implementing effective, scalable assessment and feedback on an institutional level
- · Driving continuous, diversified, and formative assessment with authentic tasks
- · Using Al technology to save time for more personalised feedback

• Cultivating a diverse learning community with collaborative activities such as social annotation, team-based learning, discussion boards, and more



Introductory Webinar - 23 August

Please click on the below to watch the 25 minute webinar entitled 'Enhancing the Learning and Assessment Experience' that took place on the 23 August.



Explore FeedbackFruits Tool Suite



How University of Bath transformed assessment and feedback with FeedbackFruits



Ebooks for Higher Education

FeedbackFruits create regular free ebooks addressing topics relating to their audience and business. This is the latest one (click on below image to access):



Find many others here.

Other Resources

- How students experience FeedbackFruits tools
- User guides for each FeedbackFruits tool
- Use case: Effective feedback implementation in hybrid courses at TU Dublin

Terms and Conditions

Licensor: FeedbackFruits BV, Danzigerkade 17, 1013 AP, Amsterdam.

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

This Site licence is subject to the terms and conditions for the Standard Chest Licence for Software (June 2011).

Payment Terms

Jisc will invoice Licensed Institutions for the initial fee on receipt of a completed order. Sites will then be invoiced annually three months in advance of the anniversary of their licence start date until the end of the licence.

You are advised that because of the requirement for Jisc to collect monies due before the anniversary date two charges may initially fall into one academic accounting year.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with *UK statutory provisions*.

Location and Use Permissions

FeedbackFruits can be used by anyone the institution wishes, on or off campus.

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878 Jisc (registered office), 4 Portwall Lane, Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339