Agreement Overview

**Esri 2023**

**ESRI UK**

*Available to purchase until 31/07/2026*

ArcGIS - fully integrated suite of enterprise GIS software. The ArcGIS platform allows GIS applications to be deployed on desktops, servers, mobile devices, on the web and in the cloud. Developer and scripting tools allow users to customise the platform to deliver specific teaching or research needs. No restrictions on home use.

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**Key Facts**

**When ordering, please fill in BOTH the Esri UK and the Chest Online Order Forms (see the Products and Pricing tab).**

**Benefits**

- Around 95% discount from commercial prices for Esri ArcGIS software
- Site Licence options include unlimited licences for academic use
- Site Licence options include use of the software for administrative purposes (exceptions for particular products)
- Home use is allowed
- Overseas use is allowed (with certain exceptions)
- Esri UK Steering Group which acts as a liaison between the academic community and Esri UK

**Important Dates**

- Agreement start date: 1 August 2023
- Agreement end date: 31 July 2026
- Subsequent invoice date: 1 May

**Commitment Period**

Institutions may participate in the Agreement at any time during its life, but shall be bound by its Terms and Conditions, including payments, until 31 July 2026.

**Licence Type**

Site and Department Licences

**Eligible Institutions**

This Agreement is open to Institutions of Higher and Further Education and Research Councils in the United Kingdom, to Universities and Colleges of Further Education in the Republic of Ireland, and to Associated Sites.

Other UK organisations aligned with Chest’s charitable objectives of supporting education, research bodies and the public sector may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

**Background Information**

Chest and Esri UK have had a Chest Agreement in place since 1992, with this Agreement taking us through 30 years. Read more about it
This new Chest Agreement runs from 1 August 2023 until 31 July 2026.

**Product Information**

**Supplier Details**

**Owner:** Environmental Systems Research Institute Inc, a California corporation with a place of business at 380 New York Street, Redlands, California, 92373-8100 USA.

**Supplier:** ESRI (UK) Ltd, a company registered in England and Wales (company number 1288342), whose registered office is Millennium House, 65 Walton Street, Aylesbury, Buckinghamshire, HP21 7QG.

**Product Description**

Higher and Further Education institutions in the UK and Ireland can purchase ArcGIS software through the Esri Chest Agreement. The Agreement offers two different options for institutions to choose from:

- **Site Licence (Unlimited):** Any institution is eligible to order a Site Licence, the pricing tiers are based on the institution’s Jisc band. Academic licences are unlimited and the number of administration licences depends on your pricing tier; see the Products and Pricing tab to find out which pricing tier your institution qualifies for.

- **Department Licence:** Any institution is eligible to order a Department Licence which is a 50 user licence for academic use only. Concurrent Use licences are not available through the Department Licence.

An institution can choose either a Site Licence or one Department Licence.

The **Esri Education Products and Deployment Schedule** lists the different products and product quantities licensed under both the Site and Department Licences. In particular:

- Page 1: details the products licensed for academic use under the Site Licence
- Page 2: details the product quantities licensed for academic use under the Site Licence
- Page 3: details the products licensed for administrative use under the Site Licence
- Page 4: details the product quantities licensed for administrative use under the Site Licence
What type of desktop licences are available?

- Named User licences (assigned via ArcGIS Online) are the primary method of licensing ArcGIS Pro Advanced and will be the only option available from 1 August 2024.
- Concurrent Use licences (EFL codes) and Single Use licences (ESU codes) are available for licensing both ArcMap Advanced and ArcGIS Pro Advanced but will be retired as a licensing technology on 31 July 2024.
- ArcMap Advanced will be retired as a product on 1 March 2024, following which it will receive no further updates. It has been agreed that ArcMap Advanced licences will be provisioned under the Esri Chest Agreement until 31 July 2024.

For more details of the changes coming, please see the Esri Licence Renewal 2023 StoryMap. Please also see the ‘Resources for GIS Administrators’ section on the Useful Resources tab.

Products from Esri UK

UK Data Loader and Sweet for ArcGIS Phase 1 Habitat Survey are Esri UK products and their use is covered by the Esri UK Software Licence Agreement.

Service and Support

Trials

For a trial copy of the software, please contact highered@esriuk.com.

Product Documentation

Online documentation for all of Esri’s software products can be found on the Esri Documentation website.

Copying extracts from online documentation for inclusion in internal, non-commercial training material is permitted provided a copyright attribution acknowledgement statement appears in the training material as follows: "Copyright © Esri. All rights reserved. Reproduced by permission."

Use of graphical user interfaces and screen captures is for educational and research publications only, and is not permitted for external training or commercial purposes.

For screen capture of Esri Products, include the following attribution statement where the graphical user interfaces and screen captures appear: "Esri software graphical user interfaces are the intellectual property of Esri and are reproduced herein by permission. All rights reserved."

For screen capture of Esri UK Products (UK Data Loader and Sweet for ArcGIS Phase 1 Habitat Survey), include the following attribution statement where the graphical user interfaces and screen captures appear: "Copyright [insert the actual copyright date(s) from the source materials] Esri UK Ltd and its third-party licensors. All rights reserved."

Training and Training Materials

There are the following training resources available:

- Esri UK's Learn GIS | Lecture with GIS website
- Esri Academy website (click on the Free and Maintenance Subscription checkboxes for over 500 training options - note that access needs to be granted to you via your ArcGIS Online account for the Maintenance Subscription options)
- Esri UK scheduled Virtual and Classroom Courses qualify for a 50% discount

Making copies of training materials for teaching purposes is permitted.

Technical Support
Chest provide non-technical support only – if you want to know your licence dates, or how much a licence costs, or what your last licence was we can help.

For anything more technical, Esri UK will provide advice and support to those users assigned Authorised Caller status within your My Esri portal. Support calls can be raised by:

- An Authorised Caller logging a Support Request Case in My Esri (please contact Esri UK if you need to find out who your Authorised Callers are)
- An Authorised Caller phoning 01296 745 555

Please see the Raising Support Calls StoryMap and the Update your Support Contacts StoryMap for more information, including how to update your Authorised Caller list within My Esri.

Support is provided in accordance with the Esri UK Support Policy.

There are also a number of useful online resources:

- Manage ArcGIS Users webpage
- Esri Technical Support website, where you can see if your issue has already been addressed
- Esri Community website, a global community of Esri users where you can find solutions, share ideas, and collaborate to solve problems with GIS

Supplier Web Address

Supplier home page: https://www.esriuk.com

See also the Lecture with GIS webpages.

Method of Delivery of the Products

Esri Inc Products

Esri will authorise Licensed Institutions to download the Esri Software licensed under this Agreement from their My Esri portal (note that you will need to be an Admin for your organisation on My Esri to access these downloads). Updates or new versions of the Esri Software will be made available in the same manner.

Note that information about Patches and Service Packs for existing versions can be found at the Esri Support Downloads webpage.

Esri UK Products

- UK Data Loader can be downloaded from the Esri UK website
- Sweet for ArcGIS Phase 1 Habitat Survey is delivered through ArcGIS Online on request from Esri UK

Please note, Esri UK products are not covered by the Esri Chest Agreement (Esri Education Institution Agreement) which covers Esri Inc products only. For Esri UK products, the Esri UK Software Licence Agreement applies.

Supported Software Versions and Platforms

Details regarding version numbers and supported platforms vary depending on product(s). Full information on products can be accessed from the Esri website.

Useful Resources

Resources for GIS Users

Click on the images below to find out more about Esri UK's Lecture with GIS website and the training options available from Esri Academy:
Resources for GIS Administrators

The Manage ArcGIS Users webpage contains useful information on how to manage ArcGIS licences and users across your campus and beyond. You will find lots of useful resources to help you enable GIS users, vary what users can do, keep content alive for external examination and much more.

Click on the images below for specific information on migrating from ArcMap Advanced to ArcGIS Pro and ArcGIS Online:

Esri UK Education Webinars

View 'Managing ArcGIS at your Uni in a Disrupted World', along with other webinars related to ArcGIS in education, on Esri UK's Education Webinars website.

Terms and Conditions
The Esri UK Online Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit an Esri UK Online Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

**Licence Type**

The Department and Site Licences are subject to the terms and conditions of the *Esri Education Institution Agreement (G604)* (note that, apart from Appendix A which lists the software licensed, this remains unchanged from 2020).

By completing the Esri UK Online Order Form you confirm your acceptance that the Terms and Conditions will be adhered to. Please ensure that you read all the Licence Terms and Conditions before ordering:

- *Esri Education Institution Agreement (G604)*
- *Esri Education Products and Deployment Schedule* (Appendix A to G604)
- *Esri Master Agreement (E204)* (referenced in G604)
- *Esri UK Terms and Conditions* (for Esri UK products, as listed on the Esri UK Online Order Form which includes an Educational Use Special Term)

**Commitment Period**

Once ordered, institutions are committed until 31 July 2026.

**Payment Terms**

On receipt of a completed Esri UK Online Order sites will be invoiced for the Agreement year in which the licence is signed.

A licence year runs from 1 August to the following 31 July.

For each subsequent year, sites will be invoiced three months in advance of the anniversary date of the Agreement on 1 May to cover the period from 1 August to 31 July.

There is monthly pro-rata charging for sites which become licensed partway through a licence year.

*Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT (i.e. both the Software fee and the Chest fee).*

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with *UK statutory provisions*.

**Termination Clauses**

At the end of the period of Agreement (31 July 2026), unless a new Agreement is negotiated between Jisc Services Limited and Esri UK, sites will either be required to delete the software from their systems and return media to Esri UK or to seek to license the software directly from Esri UK.

**Location and Use Permissions**

Unless otherwise stated, the following apply to both Department and Site Licence options:

**Administration and Management of the Business of the Institution**

Use of the software is allowed for administration and management of the business of the Institution under the Site Licence options only, as per the terms and conditions of the agreement. See the *Esri Education Products and Deployment Schedule* for more information.

**Home Use**

Home Use is permitted (use by staff and students on personal devices is covered).

**Virtualisation Use**
Virtualisation Use is permitted - see section 3.1.d of the Esri Education Institution Agreement (G604). If software is virtualised on a 3rd party's infrastructure, you must notify Esri UK via e-mail.

Overseas Use

Overseas Use is permitted (subject to the Esri Legal Export Compliance restrictions on countries embargoed by the US government).

Commercial Use Prohibited

The commercial exploitation (including exploitation by commercial training) of the software is prohibited. Licences for Commercial use can be purchased directly from Esri UK.

Paid for Research Prohibited

Under the Chest Agreement, sites are not allowed to use the software for paid-for research.

For example, paid-for research includes when a student/researcher is sponsored by a company to complete research and the company then owns the research for use in their commercial business. This is not allowed. If, however, a student/researcher is sponsored by a company to complete their PhD/project but the student/researcher's institution owns the outcome then this is allowed.

Personal Licences

As home-use rights are already included as standard, personal licences are not required under this Agreement.

Esri and General Data Protection Regulation

Esri UK has a specific page focusing on GDPR which references their privacy pages.

Products and Pricing

When ordering, please fill in BOTH the Esri UK and the Chest Online Order Forms (see below).

Licence Term

Institutions are committed until 31 July 2026. Please see the tables at the bottom of this page which show the pricing per year in UK Pounds (£s). All prices exclude VAT which shall apply at the appropriate rate.

Site Licence pricing is based on an institution's Esri Licence Band (Large, Medium or Small). In the UK, a Higher Education institution's Esri Licence Band is based on the size of its Jisc Band:

<table>
<thead>
<tr>
<th>Esri Licence Band</th>
<th>Jisc Band</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large</td>
<td>1 / 2</td>
</tr>
<tr>
<td>Medium</td>
<td>3 / 4 / 5A / 5B</td>
</tr>
<tr>
<td>Small</td>
<td>6 / 7 / 8 / 9 / 10</td>
</tr>
</tbody>
</table>

Higher Education institutions in the Republic of Ireland, who do not have a Jisc Band allocated, have been placed in similar bands based on their full-time equivalent student numbers. See Ireland Esri Licence Bands for a list of all Irish HE institutions.

All UK and Republic of Ireland Further Education institutions and museums are classified as a Small Esri Licence Band.

For other institutions that do not have a Jisc band or cross-mappable equivalent, Esri UK and Jisc will determine the Esri Licence Band on a case-by-case basis.

If in doubt about the appropriate Esri Licence Band for your institution, please get in touch.

Payment terms are shown on the Terms and Conditions Tab.
How to Order

1. Orders must be placed on the Esri UK website: please complete the Esri UK Online Order Form accessed by clicking the big red button with 'Click Here to place your orders via the Esri webpages' on below. When completing this form you will be required to agree to the licence terms and conditions. Your order will automatically be sent to both Esri UK, who will issue your licence keys, and to Chest, who will arrange for your institution to be invoiced accordingly.

2. It is helpful if you also order using the Chest online order process by clicking on the 'Order now' button above right (once logged in to the Chest website). Note that it is only by completing the Chest online order process that you will be able to list Technical and Deputy Technical Contacts, should you wish for more people at your institution to receive updates from Chest about this Agreement. Note also that making a selection in the pricing tables below will pass through to the Chest online order form. Ordering via the Chest online order process will help speed up the Chest Admin process.

If you have any questions, please contact Chest Help.

Site and Department Licence Pricing

Note that your PO should be made out for the Total price per year.

<table>
<thead>
<tr>
<th>Product</th>
<th>Software fee per year</th>
<th>Chest fee per year</th>
<th>Total price per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large Site Licence</td>
<td>£10,548</td>
<td>£400</td>
<td>£10,948</td>
</tr>
<tr>
<td>Medium Site Licence</td>
<td>£6,746</td>
<td>£400</td>
<td>£7,146</td>
</tr>
<tr>
<td>Small Site Licence</td>
<td>£3,066</td>
<td>£400</td>
<td>£3,466</td>
</tr>
<tr>
<td>Department Licence</td>
<td>£1,533</td>
<td>£200</td>
<td>£1,733</td>
</tr>
</tbody>
</table>

Additional Products for Academic Use Pricing

Available for both Site and Department Licences. If adding mid-year, the Software fee will be pro-rated for that licence year. Please enter the number of licence packs required, noting that pricing listed is per licence pack and that pricing for 100+ Users is available upon request.

<table>
<thead>
<tr>
<th>Product</th>
<th>Software fee per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drone2Map Advanced 5 Users</td>
<td>£280</td>
</tr>
<tr>
<td>Drone2Map Advanced 50 Users</td>
<td>£1,115</td>
</tr>
</tbody>
</table>

Additional Products for Administrative Use Pricing

Available for Site Licences only. If adding mid-year, the Software fee will be pro-rated for that licence year. Please enter the number of licence packs required, noting that:

- Pricing listed is per licence pack
- Maximum of 2 packs only of ‘ArcGIS Online Viewer User Type Licences 10 Users’ for Medium and Small Site Licence holders
- Pricing for 100+ Drone2Map Advanced Users is available upon request

<table>
<thead>
<tr>
<th>Product</th>
<th>Software fee per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>ArcGIS Online Viewer User Type Licences 10 Users</td>
<td>£280</td>
</tr>
<tr>
<td>Mobile Worker User Type Licence for ArcGIS Online Per User</td>
<td>£195</td>
</tr>
<tr>
<td>Product</td>
<td>Software fee per year</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>-----------------------</td>
</tr>
<tr>
<td>Additional ArcGIS Online Service Credits 1,000 Credits</td>
<td>£112</td>
</tr>
<tr>
<td>Drone2Map Advanced 5 Users</td>
<td>£2,790</td>
</tr>
<tr>
<td>Drone2Map Advanced 50 Users</td>
<td>£5,575</td>
</tr>
</tbody>
</table>

Pricing for other Site Licence add-on products is available upon request from Esri UK.