

# **Agreement Overview**

# MEAZURE LEARNING

## Meazure Learning

#### Examity

# Available to purchase until 30/04/2026

Meazure Learning provides market leading invigilation solutions for online assessment quality assurance. They work with universities, colleges, employers and certification providers to create secure, high-quality educational experiences – and ensure that learners who play by the rules are honoured for their work.

# **Key Facts**

## **Benefits**

- Choice of Auto or Live Invigilation
- Tiered pricing based on amount of hours being bought
- New lower entry point of 1000 exams
- Auto Invigilation now available with both 'Meazure Learning Review' and 'University Review' options
- Choice of 1 / 2 / 3 / 4 hour Live Invigilation exams Auto Invigilation is not time-limited
- This Agreement is the only route to pre-purchase exam hours, letting you keep a better control on your budget
- Standard \$10000 implementation fee waived for Chest customers

#### **Important Dates**

Agreement start: 1 May 2023

Agreement end: 30 April 2026

## **Commitment Period**

Exams, once purchased, are valid for two years.

## **Eligible Institutions**

Universities, colleges and other learning, educational and research bodies in the United Kingdom of Great Britain and Ireland.

## **Background Information**

This Agreement has come about following requests from the community.

# **Product Information**

#### **Supplier Details**

**Owner:** ProctorU, Inc. DBA Meazure Learning, a corporation registered in the State of Virginia, at 7901 Jones Branch Drive, #330, McLean, VA 22102, USA (US Federal Tax ID: 27-1893486) ("ProctorU").

#### **Product Description**

This Agreement is for Live Proctoring (live invigilation solution) and Auto Proctoring (automated premium invigilation solution) as configured for commercial sale and described on the Suppliers website at: www.meazurelearning.com. The content and functionality of the Software shall be as configured for commercial sale and not less than that which is provided with the Software by the Supplier to its other customers

#### LIVE PROCTORING

For high-stakes exams and critical certifications, Meazure Learning's Live Proctoring solution is the most secure choice for advanced online assessments. Beginning with live authentication, Meazure Learning's live proctor will first verify that the ID on file matches with the ID brought to the test, and then compare the two with a real-time webcam feed of the test-taker. Following a series of challenge questions and the completion of a digital signature, the test-taking environment then becomes the main focus. Meazure Learning's live exam proctor will conduct a 360° sweep of the room and workstation, ensuring any unauthorised materials are removed before testing can proceed.

Once live authentication is complete, the proctor will provide the test-taker with access to the exam. The live proctor will oversee the entire session, from authentication to test completion. Such a high level of security allows a proctor to proactively address suspicious behaviour or respond to a technical question, should such a need arise. Upon exam completion, an Meazure Learning proctor and an Meazure Learning auditor will review both the authentication process and proctoring session. Only after this review takes place will the entirety of the recorded session, along with the corresponding reporting data, be released to your Meazure Learning dashboard.

This level of live proctoring is recognised throughout the industry as the best choice for high-stakes exams presenting the highest possible level of security. And as an added advantage, Meazure Learning proctors are able to provide interactive technical support in real-time if necessary.

With Live Proctoring, institutions buy not only the number of exams they require, but also choose the length of exams required, from one to four hours.

#### AUTO PROCTORING

In today's increasingly complex test-taking environments, finding the right automated proctoring solution for your online assessments can be a challenge. Meazure Learning is here to change all that. Their proprietary, machine-learning algorithms were created to detect and capture any and all aberrant behaviour for your exams.

Automated Standard begins before the test does – with comprehensive auto-authentication. This process can be broken down into three distinct stages. First, a test-taker will submit an official ID and a real-time image taken from the webcam. These will be matched against the test-taker's ID on file. Next, the test-taker will answer a series of "challenge" questions to further verify their identity. Finally, the test-taker will submit a digital signature that measures the keystroke cadence, to be matched against the test-taker's original digital signature on file.

Once this three-step process is complete, the test-taker begins the exam and our automated proctoring technology takes over – monitoring the test from start to finish. Once the proctoring session is complete, Automated Premium provides an additional level of scrutiny. At the conclusion of every automated premium proctoring session, Meazure Learning will conduct a human audit that will review the authentication and exam session, along with all Al-related findings. Following this review, the exam video along with time stamped violation flags and comments, will be released to the Meazure Learning dashboard. Alternatively, and new to the 2023 Agreement, the institution can opt to review the exam themselves.

With Auto Proctoring, the duration of the exam doesn't matter when it comes to purchase - institutions buy a number of exams, valid for two years from date of purchase.

#### STORAGE

Standard storage of exam videos is thirty days where there are no red flag violations and one year when red flag violations are present. "Red flag" is defined as a rule violation that can reasonably be understood to constitute cheating or IP theft (for example, taking a picture of the exam questions). Each additional year of storage, if requested by the Licensee, will incur a cost of 0.50 US Dollars per exam video stored. Each video includes audio and is the full proctored exam, including ID authentication and exam submission.

#### ABOUT MEAZURE LEARNING

Meazure Learning was established when testing industry giants ProctorU and Yardstick joined forces in 2020. Their goal is to better serve both our higher-ed and professional testing clients by creating the most comprehensive and transformative full-service online test development and delivery solution on the market.

The COVID-19 pandemic forced a rapid increase in demand for secure remote proctoring solutions. Today, institutions and exam program owners want to provide their test-takers the choice of taking exams remotely or in a traditional test center. To meet the rising need for that hybrid or multi-model delivery solution, Meazure Learning acquired Scantron's Certification and Licensure business in 2022 and Examity in 2024. With this addition, Meazure Learning's global footprint now includes 17 offices in 8 countries, a test center network of 1,500+ locations in 115 countries and the largest certified proctor and support workforce in the world.

## **Useful Resources**

## Modernizing Dental Exams: RCDC's Success Story with Meazure Learning

After an industry-wide search for the best solutions to these challenges, RCDC chose to work with Meazure Learning for remote proctoring and psychometric services. The pair collaborated to implement these solutions at multiple stages of the assessment life cycle. Added 2024.

#### How Online Proctoring Helped Chartered Accountants Ireland Address Exam Challenges

After significant research and a pilot run, Chartered Accountants Ireland has implemented online test delivery through collaboration with Meazure Learning; providing roughly 25,000 examinations a year. Added 2024.

## Service and Support

#### Trial

Demos are available from Meazure Learning. If something more involved is required, Meazure Learning will provide a WebAPI integration document or even do a very limited number of live tests with staff as students to show how it works. Please contact Chest Help to arrange this.

#### **Product Documentation**

Product documentation can be found in this **student resource centre** for automated proctoring/record and review – you will see student guides for different LMS platforms, troubleshooting guides, tips, etc.

#### Training and Training Materials

Training documents can be provided directly from Meazure Learning if required. Meazure Learning also offer online training for groups and individuals if required

## **Technical Support**

Once the order form is signed, students can access Meazure Learning service 24/7/365 via email, phone and live chat.

#### Supplier Web Address

#### System releases, new versions and functionality

New releases, versions and functionality are included.

## **Terms and Conditions**

Licensor: ProctorU, Inc. DBA Meazure Learning, a corporation registered in the State of Virginia, at 7901 Jones Branch Drive, #330, McLean, VA 22102, USA (US Federal Tax ID: 27-1893486) ("ProctorU").

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

## Licence Type

This Site licence is subject to the terms and conditions for the Standard Chest Licence for Software (June 2011).

## **Payment Terms**

On receipt of a completed order, Sites will be invoiced by Jisc for the total amount corresponding to the number and type of exams ordered.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with UK statutory provisions.

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878 Jisc (Registered Office), 4 Portwall Lane, Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339