

MEASURE

LEARNING

Meazure
Learning

Examity

Available to purchase until
30/04/2026

Meazure Learning provides market leading invigilation solutions for online assessment quality assurance. They work with universities, colleges, employers and certification providers to create secure, high-quality educational experiences – and ensure that learners who play by the rules are honoured for their work.

Key Facts

Benefits

- Choice of Auto or Live Invigilation
- Tiered pricing based on amount of hours being bought
- New lower entry point of 1000 exams
- Auto Invigilation now available with both 'Examity Review' and 'Institution Review' options
- Choice of 1 / 2 / 3 / 4 hour Live Invigilation exams - Auto Invigilation is not time-limited
- This Agreement is the only route to pre-purchase exam hours, letting you keep a better control on your budget
- Standard \$10000 implementation fee waived for Chest customers

Important Dates

Agreement start: 1 May 2023

Agreement end: 30 April 2026

Commitment Period

Exams, once purchased, are valid for two years.

Eligible Institutions

Universities, colleges and other learning, educational and research bodies in the United Kingdom of Great Britain and Ireland.

Background Information

This Agreement has come about following requests from the community.

Product Information

Supplier Details

Owner: ProctorU, Inc. DBA Meazure Learning, a corporation registered in the State of Virginia, at 7901 Jones Branch Drive, #330, McLean, VA 22102, USA (US Federal Tax ID: 27-1893486) ("ProctorU").

Product Description

This Agreement is for Live Proctoring (live invigilation solution) and Auto Proctoring (automated premium invigilation solution) as configured for commercial sale and described on the Suppliers website at <https://examity.com/>. The content and functionality of the Software shall be as configured for commercial sale and not less than that which is provided with the Software by the Supplier to its other customers

LIVE PROCTORING

For high-stakes exams and critical certifications, Meazure Learning's Live Proctoring solution is the most secure choice for advanced online assessments. Beginning with live authentication, Meazure Learning's live proctor will first verify that the ID on file matches with the ID brought to the test, and then compare the two with a real-time webcam feed of the test-taker. Following a series of challenge questions and the completion of a digital signature, the test-taking environment then becomes the main focus. Meazure Learning's live exam proctor will conduct a 360° sweep of the room and workstation, ensuring any unauthorised materials are removed before testing can proceed.

Once live authentication is complete, the proctor will provide the test-taker with access to the exam. The live proctor will oversee the entire session, from authentication to test completion. Such a high level of security allows a proctor to proactively address suspicious behaviour or respond to a technical question, should such a need arise. Upon exam completion, an Meazure Learning proctor and an Meazure Learning auditor will review both the authentication process and proctoring session. Only after this review takes place will the entirety of the recorded session, along with the corresponding reporting data, be released to your Meazure Learning dashboard.

This level of live proctoring is recognised throughout the industry as the best choice for high-stakes exams presenting the highest possible level of security. And as an added advantage, Meazure Learning proctors are able to provide interactive technical support in real-time if necessary.

With Live Proctoring, institutions buy not only the number of exams they require, but also choose the length of exams required, from one to four hours.

Learn more [here](#).

AUTO PROCTORING

In today's increasingly complex test-taking environments, finding the right automated proctoring solution for your online assessments can be a challenge. Meazure Learning is here to change all that. Their proprietary, machine-learning algorithms were created to detect and capture any and all aberrant behaviour for your exams.

Automated Standard begins before the test does – with comprehensive auto-authentication. This process can be broken down into three distinct stages. First, a test-taker will submit an official ID and a real-time image taken from the webcam. These will be matched against the test-taker's ID on file. Next, the test-taker will answer a series of "challenge" questions to further verify their identity. Finally, the test-taker will submit a digital signature that measures the keystroke cadence, to be matched against the test-taker's original digital signature on file.

Once this three-step process is complete, the test-taker begins the exam and our automated proctoring technology takes over – monitoring the test from start to finish. Once the proctoring session is complete, Automated Premium provides an additional level of scrutiny. At the conclusion of every automated premium proctoring session, Meazure Learning will conduct a human audit that will review the authentication and exam session, along with all AI-related findings. Following this review, the exam video along with time stamped violation flags and comments, will be released to the Meazure Learning dashboard. **Alternatively, and new to the 2023 Agreement, the institution can opt to review the exam themselves.**

With Auto Proctoring, the duration of the exam doesn't matter when it comes to purchase - institutions buy a number of exams, valid for two years from date of purchase.

Learn more [here](#).

STORAGE

Standard storage of exam videos is thirty days where there are no red flag violations and one year when red flag violations are present. "Red flag" is defined as a rule violation that can reasonably be understood to constitute cheating or IP theft (for example, taking a picture of the exam questions). Each additional year of storage, if requested by the Licensee, will incur a cost of 0.50 US Dollars per exam video stored. Each video includes audio and is the full proctored exam, including ID authentication and exam submission.

ABOUT MEASURE LEARNING

Measure Learning, formally Examity entered the online proctoring market in 2013. At the time, there were a number of providers already in the space, but each was offering a single-service style solution, e.g. auto proctoring. As they met and connected with university, certification, licensure, and pre-employment partners, they realised that a new online proctoring approach was required.

They developed their solution to encompass a variety of proctoring styles, from automated through to live. In addition, they heard time and again that test-takers require immediate, and ongoing support, on their schedule. With this in mind, they built their team (now 500 strong, across 4 time zones) to provide students with 24/7 support, through familiar and accessible channels.

Since 2013, they are both excited and honoured to have experienced more than 50% growth, every year they have been in business. They take great pride in their ability to handle more than 1 million assessments per year. They maintain partnerships with more than 500 enterprise testing organisations, corporations and universities. Notable partners include: Amazon, Tableau Software, Coursera, Duolingo, Kaplan, Indiana University, Penn State University, the College Board, the University of Sydney and Western Governors University.

Useful Resources

Building a long-term online proctoring partnership

Read this case study highlighting how Examity worked with Ristr (formerly Fry, as used by many different institutions) to deliver secure supported exams. Added July 2023

Questionmark: delivering online proctoring solutions during challenging times

This new case study looks at why Questionmark, an established leader in online assessments and services, chose to enter into a partnership with Examity.

Creating scalability through online proctored exams

This new case study, added December 2022, looks at how the largest drone training school in the UK partnered with Examity to manage their exams for the certifications they run on behalf of the UK's Civil Aviation Authority

Sustaining security and quality assurance when switching to online proctoring

Read this case study featuring Limerick Institute of Technology. Added July 2021

Accelerating change: new approaches to exam integrity for the pandemic era and beyond

Read this new case study featuring the Recruitment and Employment Confederation (REC). Added July 2021

How to Improve the Online Proctoring Experience

Click on the above to read Examity's most recent research report on the 6 most common challenges students face when taking an online proctored exam, including recommendations on how to tackle those challenges. Added June 2021.

How to Successfully Introduce Online Proctoring Into Your Course

5 Tips for Online Test-Taking Success

Examity in Higher Education

Examity Automated Online Proctoring

Examity AI

University of Arizona Case Study

In 2015, the University of Arizona conducted an RFP to assess current proctoring partners. During the RFP process, Examity unseated competitors ProctorU and Software Secure to win the contract. In 2018, at the expiration of the contract, another RFP was issued and awarded again to Examity.

Examity currently works with 14 out of the University of Arizona's 19 colleges, proctoring more than 500 courses led by over 250 instructors, and supporting 20,000+ students a year.

During our first full year with the university we proctored over 40,000 tests. In 2019, that number swelled to more than 70,000 with an average wait-time of 28 seconds for all live proctored exams. This is a true testament to our ability to scale. The University of Arizona uses Examity for both residential and online programs and takes advantage of all proctoring modalities.

Professor Neuman at the University of Arizona has a 1,200-person class with five tests per semester. Before Examity, he would reserve a large auditorium on campus for twelve hours on a Saturday in order to test all of his students. This was extremely time consuming, not as secure as only a few proctors would walk around to proctor hundreds of students, and not flexible or convenient for students bound to test on a Saturday. With Examity, he now offers a 72-hour window and students can test when and where it is convenient to them and he doesn't have to spend five Saturdays a semester proctoring students.

Examity Step up report

'Step up' is a health check programme for start-ups and has been developed by Jisc in consultation with the sector and in partnership with Emerge Education. The health check aims to scrutinise start-ups against key sector requirements, to provide institutions with a certain level of assurance when they are considering engaging with these new enterprises. The accreditations awarded following the vetting process form general information only and are not intended to amount to advice on which an institution should solely rely. [Click here to read the report.](#)

Service and Support

Trial

Demos are available from Examity. If something more involved is required, Examity will provide a WebAPI integration document or even do a very limited number of live tests with staff as students to show how it works. Please contact Chest Help to arrange this.

Product Documentation

Product documentation can be found in this [student resource centre](#) for automated proctoring/record and review – you will see student guides for different LMS platforms, troubleshooting guides, tips, etc.

Training and Training Materials

Training documents can be provided directly from Examity if required. Examity also offer online training for groups and individuals if required

Technical Support

Once the order form is signed, students can access Examity's service 24/7/365 via email, phone and live chat. Customers can access support in the same way and will have a dedicated US-based account manager for the entire life-cycle of the licence.

Supplier Web Address

Supplier home page: www.examity.com

System releases, new versions and functionality

New releases, versions and functionality are included.

Terms and Conditions

Licensor: ProctorU, Inc. DBA Meazure Learning, a corporation registered in the State of Virginia, at 7901 Jones Branch Drive, #330, McLean, VA 22102, USA (US Federal Tax ID: 27-1893486) ("ProctorU")..

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

This Site licence is subject to the terms and conditions for the [Standard Chest Licence for Software \(June 2011\)](#).

Payment Terms

On receipt of a completed order, Sites will be invoiced by Jisc for the total amount corresponding to the number and type of exams ordered.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with ***UK statutory provisions***.

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email: help@chest.ac.uk tel: 0300 121 0878

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