



## Rocket Software (Formerly OpenText)

OpenText

Available to purchase until 31/07/2026

OpenText's Connectivity Business is now part of Rocket Software. This Agreement covers several Rocket Software products including Exceed TurboX (ETX) and Exceed.

## Key Facts

### Benefits

- Frozen pricing since 1 August 2006 on core products
- Up to 95% savings off commercial charges
- The software may be used off-site (if used for educational purposes)

### Important Dates

**Agreement Start:** 1 August 2021

**Agreement End:** 31 July 2026

**Subsequent invoice date:** 1 May

### Licence Type

Site licence for the main products and various user licences for some products.

### Commitment Period

Sites are bound by the Terms and Conditions of the Agreement, including payments, until the end of their chosen commitment period, either 31 July 2024 or 31 July 2026. There is an annual opportunity to opt out of the commitment period by giving notice by 30 April and paying a penalty fee. Details are provided on the Terms and Conditions tab.

### Eligible Institutions

Higher and Further Education and Research Councils in the United Kingdom, and to Universities and Colleges of Further Education in the Republic of Ireland.

Other organisations aligned with Jisc's charitable objectives of supporting education, research bodies and the public sector may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

### Background Information

This is the fifth five-year Chest Agreement for Rocket Software products (previously OpenText and Hummingbird). Universities and colleges have consistently benefited from site licences, not available to commercial customers, and significantly discounted pricing.

# Product Information

## Supplier Details

**Owner:** Connectivity Software (UK) Ltd, registered in England and Wales (company number 15409064), whose registered office is The Lawn, 22–30 Old Bath Road, Newbury, Berkshire RG14 1QN GB

## Product Description

The following descriptions are adapted from Rocket Software product literature. Further details can be found on [Rocket Software's website](#).

**Exceed TurboX** provides secure, fast remote access to help keep critical tasks across many numerous industries operating. Exceed TurboX allows users to access graphically demanding software solutions, where responsiveness and session resilience are key, with nothing more than a laptop and a browser.

Exceed TurboX (ETX) is widely used in industry by Engineers, Design Engineers, Medical Staff, Geologists and Finance teams, etc. who need to work with highly graphical applications that are hosted elsewhere. It's ideal for teams who are located throughout the globe or who work remotely but need to collaborate on graphical demanding applications in a secure way. Typically, these workers use EDA tools from the likes of Siemens, Cadence, Ansys, etc. and work on designs, simulations etc.

**Exceed** - is a market and technology leading PC X server that empowers Windows users with cost-effective access to X Window applications on UNIX and Linux hosts with unparalleled performance and strong security.

**NFS Solo** - allow Windows users to access UNIX file and printer resources using the UNIX-native NFS protocol. They offer unparalleled performance, security and convenience, without modifying mission-critical host systems.

**NFS Server** - turns Windows PCs into enterprise-class NFS servers, allowing NFS-enabled devices to seamlessly access Windows file resources.

**Connectivity Secure Shell** - helps organizations achieve security compliance by providing Secure Shell (SSH) capabilities as an add-on product. It can seamlessly encrypts network traffic generated by applications in compliance with industry regulations, such as FIPS 140-2.

### Overseas Campuses

The majority of the above products have the following in the license model schedule "The Software may not be distributed outside of the country in which the license was obtained"

The two exceptions to this are:

- Exceed TurboX (ETX), which is installed centrally and end users do not install a client on their systems, they access application from a standard browser, ETX can be installed in the UK and used by students and staff overseas.

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## Useful Resources

**Implement a hybrid work VDI solution that provides fast and secure access from anywhere to virtual desktops and virtual applications using any device.**

**Find out how** Rocket® Exceed TurboX can be used by participating organisations to provide students and faculty with secure, high-performance remote access to graphical and compute-intensive applications (EDA, CAD/CAM, CAE, GIS, medical imaging, and more) from any device, using a standard web browser on Microsoft Windows.

**Rocket® Exceed TurboX Live Demo Site** - Test drive the Exceed TurboX web client to run Linux and Windows applications and desktops.

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## Service and Support

## Product Documentation

Documentation may be downloaded from [Rocket Software's website](#).

## Training and Training Materials

Any training provided will be by negotiation between the Licensed Site and Rocket Software or their appointed agent. This may attract an additional charge. Any charges will be invoiced by Rocket Software or their appointed agent and will be billable to and payable by the Licensed Site concerned.

## Technical Support

**Rocket Software contact information for technical support.**

Alternatively, please email [support@rocketsoftware.com](mailto:support@rocketsoftware.com).

## Supplier Web Address

[www.rocketsoftware.com](http://www.rocketsoftware.com)

## System releases, new versions and functionality

Rocket Software or their appointed agent agrees to provide to the Institutions under this Agreement new Versions and new System Releases for all items for which they are licensed, when commercially available, as defined by the current Rocket Software Platform Availability List, throughout the period of the Agreement.

## Platforms

For connectivity products please refer to data sheets on the [Rocket Software website](#).

## Method of delivery of product

The software may be downloaded from [Rocket Software's website](#).

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# Terms and Conditions

**Licensor:** Open Text UK Limited, registered in England and Wales (company number 03148093), whose registered office is 420 Thames Valley Park Drive, Reading, Berkshire, RG6 1PT.

**The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.**

## Licence Type

This Site licence is subject to the terms and conditions for the [Standard Chest Licence for Software \(June 2011\)](#) with exceptions listed at the bottom of the page.

## Payment terms

On receipt of a completed Order plus an Institution Purchase Order sites will be invoiced for the Agreement year in which the licence is issued.

For each subsequent year, Sites will be invoiced three months in advance of the anniversary date on 1 May to cover the period from 1 August to 31 July.

Pro-rata pricing is not available to Sites who become licensed part-way through a licence year.

**Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all**

charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with **UK statutory provisions**.

## Termination Clauses

Sites commit to a three-year or five-year licence period but have the opportunity to opt out after each year provided three months' notice in writing (**by 30 April**) is provided to Chest. Cancellation will take effect from 31 July in the same year. There is a cancellation charge of 10% of the combined total fees which would have been levied during the licence years thereby cancelled. Jisc will invoice the site for the relevant cancellation charge subsequent to receiving notification and will add its own Chest Fee of £150.

At the end of the Licence period for the software sites are required to delete all Open Text products from their systems. An exception to this is limited-user Exceed 3D licences, which are perpetual at the end of agreement but without updates or support.

It is the intention of Chest and Open Text to renew this five-year Agreement. If the Agreement is renewed or extended then new conditions may apply. If the Agreement is not renewed then any extension is a matter between sites and Open Text.

## Location and Use Permissions

The Open Text software licensed under this Agreement may be used by any Authorised User of the Site for Educational Purposes, which includes the administration and management of the Site's educational and research operations, whether or not they are located on the Site's premises. These permissions are described in the Standard Chest Agreement Terms and Conditions for Software.

Copying of the Software is allowed in accordance with the Terms and Conditions for the Standard Chest Licence for Software.

Access via Citrix or terminal server is allowed.

## Personal Licences

Personal licences are not available under this Agreement.

## Exceptions to the Terms and Conditions

### Open Text Agreement 2021 agreed amendments

#### Term 1 (Definitions) ...

**1.1(a)(i) and 1.1(a)(ii) are amended** by having the words "other than as provided for in the Export section below" added at the end of the existing text.

**1.1(a)(iii) is deleted.**

**An additional Definition is inserted:** "“License Model” means the applicable License Model shown for each Software product in the Exhibit to this Licence Agreement, with each such License Model defined in the document found at

[https://www.opentext.com/file\\_source/OpenText/en\\_US/PDF/opentext-legal-license-model-schedule-en.pdf](https://www.opentext.com/file_source/OpenText/en_US/PDF/opentext-legal-license-model-schedule-en.pdf).”

#### Term 2 (Licence Grant) ...

**Term 2.1 is amended and now reads:** "In consideration of the Fee and subject to the terms and conditions of this Licence Agreement, the Licensor grants the Licensee a non-exclusive and non-transferable right to use the Software and to allow Authorised Users to use the Software for the term as set out on the Order. The Licences to the Software are granted subject to the restrictions, limitations and conditions of the Order and the applicable License Model."

#### Term 4 (Licensee Responsibilities) ...

**Term 4.1 – an additional Term is inserted:** "(The Licensee will) ensure that all Authorised Users, whether for "Home Use" or not, agree to the terms and conditions in the annex to this Licence Agreement and/or such other terms and conditions that the Licensor may require."

**Term 4.1(d) is amended and now reads:** “(The Licensee will) not more than once a year, reasonably co-operate with any request from the Licensor to demonstrate compliance with the terms and conditions of this Licence Agreement. As part of this cooperation, during the term of this Licence Agreement and for 24 months after, Licensee will maintain electronic and other records sufficient for Licensor to confirm that Licensee has complied with this Licence Agreement. Licensee will promptly and accurately complete and return (no more than 30 days) any self-audit questionnaires, along with a certification by an authorized representative of Licensee confirming that Licensee’s responses to the questionnaire accurately and fully reflect Licensee’s usage of the Software. Furthermore, Licensor may once per year audit Licensee’s records and computer systems (including servers, databases, and all other applicable software and hardware) to ensure Licensee has complied with this Licence Agreement. Licensee shall cooperate with Licensor’s audit team and promptly and accurately respond to, database queries, location information, system reports, and other reports requested by Licensor and provide a certification by an authorized representative of Licensee confirming that information provided by Licensee accurately reflects Licensee’s usage of the Software. Audits will be conducted during regular business hours and will not interfere unreasonably with Licensee’s business. Licensor will provide Licensee prior notice of each audit. Such audit shall be scheduled as soon as reasonably possible but in no event more than 7 days subsequent to the notice. Licensee will allow Licensor to make copies of relevant Licensee records. Licensor will comply with all applicable data protection regulations.”

**Term 4.1 – an additional Term is inserted:** “(The Licensee will) put in place controls so that only Authorised Users have the right to access the Software.

**Term 4.2 is amended and now reads:** “The Licensee shall not be liable for breach of this Licence Agreement by any Authorised User who is a student if the Licensee has diligently observed its obligations under clause 4.1 and did not cause the breach or knowingly assist or condone the breach after becoming aware of its occurrence and took reasonable steps to end such continued breach after becoming aware of its occurrence. The Licensee shall be liable for breach of this Licence Agreement by any other Authorised User.”

**An additional Term 4.3 is inserted:** “The Licensee shall provide assistance as requested by the Licensor in investigating or bringing an action against any user of the Software connected with the Licensee.”

#### **Term 5 (Licensor Responsibilities) ...**

**Term 5.1(d) is amended and now reads:** “the Software will perform in all material respects as set out in the documentation provided or published and referred to by the Licensor for 60 days from the date of first delivery;”

**Term 5.1(h) is amended and now reads:** “unless shown otherwise in the Specification, it will make all updates and new versions available to the Licensee whenever it makes the same available to its other customers;”

**Term 5.1(i) is amended and now reads:** “it will provide or arrange for a service provider to provide on its behalf, the support services set out below via phone and email. Support services for major incidents must be available for at least two normal business hours on normal business days in the UK.”

**Term 5.4 is amended and now reads:** “The Licensor will identify contacts for the support services and for other matters relating to this Licence Agreement as described in the support services description.”

#### **Term 7 (Intellectual Property Rights Indemnity) ...**

**Term 7.1(b) is amended and now reads:** “the Licensor’s obligations under this clause 7 shall not apply to the extent that the infringement arises out of any use of the Software which is not compliant with this Licence Agreement or Licensee’s failure to incorporate a Software update or upgrade that would have avoided the alleged infringement or the modification of the Software by any party other than Licensor;”

#### **Term 8 (Liability) ...**

**An additional Term (8.4) is inserted:** “Licensee agrees that it shall only be entitled to claim for any breaches of Licensor’s obligations under this Licence Agreement, against Licensor, and shall not be entitled to pursue a claim against Jisc Services Limited for any breaches of Licensor’s obligations under this Licence Agreement. The parties agree that Jisc Software Limited may enforce this term of the Licence Agreement against Licensee as a third party, in accordance with the Contracts (Rights of Third Parties) Act 1999.”

**Term 10 (Dispute Resolution) is amended and now reads:** “An executive of the Licensor and the head of the Licensee, or their nominees, will have thirty days to resolve any dispute before either party may resort to any other course of action.”

**An additional term 18 (Export) is added:** “The Software, including documentation, is subject to U.S. export control laws, including the U.S. Export Administration Act and its associated regulations, and may be subject to export or import regulations in other countries. Licensee will comply strictly with all regulations and has the responsibility to obtain any licenses required to export, re-export, or import Software or documentation.”

**An additional Term 19 (Software Support and Maintenance) is added:** “The support and maintenance services provided in respect of the Software are described in the then-current version of the software maintenance program handbook published at

www.opentext.com/agreements. The support and maintenance services are governed by the terms of the software support terms and conditions for the UK published at [www.opentext.com/agreements](http://www.opentext.com/agreements) as of the date of this Licence Agreement.”

## **Standard Chest Software Licence Annex: Home Use Undertakings is amended and now reads:**

### **Standard Chest Software Licence Annex: Authorised User Undertakings**

Subject to the Authorised User accepting the following provisions, the Licensor grants the Home User the right to Home Use of the Software.

#### **1: Definitions**

- “Authorised User” means Students (which means any person undertaking education or research for whom the Licensee is responsible) or Staff (which means any personnel used by the Licensee to instruct or direct Students, the Licensee’s research staff and, unless stated otherwise on the Order, administrative and management personnel).
- “Home Use” means a Home User may install the Software on a single computer of their own, which shall only be used by the Home User and only for the purposes of their own education, learning, private study, personal development or academic research or in connection with teaching the Licensee’s students.
- “Home User” means any student or staff for whom the Licensee is responsible.
- “Licensee” means the party who has licensed the Software from the Licensor.
- “Licensor” means the party who licenses the Software to Licensee.
- “Software” means the product shown on Jisc’s Chest website.

#### **2: Undertakings**

The Authorised User agrees:

- to adhere to the terms and conditions of this Annex and/or such other terms and conditions that the Licensor may require;
- to use the Software for Home Use only;
- not to receive any payment, consideration or concession of any kind from Home Use nor to use the Software for any commercial purpose;
- not to sell, resell, sublicense, lease, rent, hire, loan or transfer the Software or make it available to any other person or party;
- not to remove, obscure or modify copyright notices, disclaimers, text or means of identification appearing in the Software;
- not to alter, adapt, modify, disassemble, decompile, reverse engineer or create any derivative works of the Software except to the extent necessary to make it readable on a computer screen, or as otherwise permitted by law;
- that the Software is made available “as is” without warranty, except for any statutory warranty that may not be excluded by law;
- that no support is available for Home Use from the Licensor;
- to co-operate as required by the Licensee and/or the Licensor, at any reasonable time and subject to reasonable notice, in order to demonstrate compliance with these undertakings;
- that it shall be liable for any misuse of the Software or breach of these undertakings, which could result in its use of the Software being terminated, or it being required to pay compensation to the Licensee or Licensor, or a fine or prison sentence being imposed on it;
- that these undertakings are given to the Licensee and Licensor, either or both of whom may enforce the same;
- once their status as an Authorised User terminates, or the Licensee so instructs, to no longer access the Software and delete it from their systems.

## **Exhibit: License Models for Software**

The restrictions, limitations and conditions of each of the following License Models (as defined in the document found at [https://www.opentext.com/file\\_source/OpenText/en\\_US/PDF/opentext-legal-license-model-schedule-en.pdf](https://www.opentext.com/file_source/OpenText/en_US/PDF/opentext-legal-license-model-schedule-en.pdf) ) shall apply to licenses of each of the following Software products.

<b>Software product</b>	<b>Applicable License Model</b>
Exceed Single License (Electronic)	Standard Connectivity
Host Explorer Single License (Electronic)	Standard Connectivity
Exceed 3D Single License (Electronic)	Standard Connectivity

NFS Solo Single License (Electronic)	Standard Connectivity
NFS Maestro Server	NFS Server
Exceed OnDemand <b>Server License (Electronic)</b>	Standard Connectivity
BI Query 32bit (English)	Standard Named User
Secure Shell Single License (Electronic)	Standard Connectivity
Team Developer Win 32/64	Standard Named User
SQLBase Windows Server	Standard Concurrent User
Exceed TurboX Premium	Exceed TurboX
Exceed Single License (Electronic)	Standard Connectivity
Host Explorer Single License (Electronic)	Standard Connectivity
NFS Solo Single License (Electronic)	Standard Connectivity
Exceed OnDemand <b>Server License (Electronic)</b>	Standard Connectivity

## Products and Pricing

Prices are in GBP (£) and exclude VAT

Payment terms are shown on the terms and Conditions tab.

All prices shown are annual fees.

### Chest fees

Chest fees apply to all orders as follows:

- An annual £300 fee for HE and Research Councils
- An annual £100 fee for FE
- A one-off fee of £150 for any additional orders placed mid-term requiring a separate invoice. This fee will also apply to any cancellation requests.

Please also note the additional product definitions in the 'Exceptions to the Terms and Conditions' section of the Terms and Conditions tab.

### Two Year Pricing

Where a site purchased a three-year licence and wants to extend their licence for the final two years of the Agreement, they will pay the 'five-year licence' prices for those final two years but no refund will be given on payments already made.

Product	No. of Users	Term	Price per year
Exceed	Site	2 Years	£1,950
Host Explorer	Site	2 Years	£1,250
Exceed 3D	10 Users	2 Years	£165
Exceed 3D	20 Users	2 Years	£300
Exceed 3D	50 Users	2 Years	£600
Exceed 3D Limited User Upgrade	20 Users	2 Years	£1,600
Exceed 3D	Site	2 Years	£2,100
NFS Maestro Server	Site	2 Years	£219
NFS Maestro Solo	Site	2 Years	£563
BI Query	10 Users	2 Years	£650
BI Query	20 users	2 Years	£1,150
Connectivity Secure Shell	Site	2 Years	£220
Carbonite Availability	10 Additional VM	2 Years	£5,291
Carbonite Availability	10 VM	2 Years	£5,291
Team Developer	5 Users	2 Years	£7,040
Team Developer	5 additional Users	2 Years	£7,040
SQLBase	10 Users	2 Years	£1,357
SQLBase	20 Users	2 Years	£2,072
SQLBase	50 Users	2 Years	£4,447
Exceed TurboX	10 Users	2 Years	£7,316
Exceed TurboX	20 Users	2 Years	£12,528
Exceed TurboX	50 Users	2 Years	£23,089
Exceed TurboX	50 additional Users	2 Years	£27,661
FE Exceed	10 Users	2 Years	£400
FE Exceed	20 Users	2 Years	£600
FE NFS Maestro Solo	10 users	2 Years	£138
FE NFS Maestro Solo	20 Users	2 Years	£225
FE Host Explorer	50 Users	2 Years	£300
Chest Fee	-	Annual	£300
Additional Product Chest Fee	-	Annual	£150

## Five Year Pricing



This is for information only, the five year subscription could only be taken at the start of the agreement 1 August 2021.

Product	No. of Users	Term	Price per year
Exceed	Site	5 Years	£1,950
Host Explorer	Site	5 Years	£1,250
Exceed 3D	10 Users	5 Years	£165
Exceed 3D	20 Users	5 Years	£300
Exceed 3D	50 Users	5 Years	£600
Exceed 3D Limited User Upgrade	20 Users	5 Years	£1,600
Exceed 3D- Site	Site	5 Years	£2,100
NFS Maestro Server	Site	5 Years	£219
NFS Maestro Solo	Site	5 Years	£563
BI Query	10 Users	5 Years	£650
BI Query	20 users	5 Years	£1,150
Connectivity Secure Shell	Site	5 Years	£220
Carbonite Availability	10 Additional VM	5 Years	£5,291
Carbonite Availability	10 VM	5 Years	£5,291
Team Developer	5 Users	5 Years	£7,040
Team Developer	5 additional Users	5 Years	£7,040
SQLBase	10 Users	5 Years	£1,357
SQLBase	20 Users	5 Years	£2,072
SQLBase	50 Users	5 Years	£4,447
Exceed TurboX	10 Users	5 Years	£7,316
Exceed TurboX	20 Users	5 Years	£12,528
Exceed TurboX	50 Users	5 Years	£23,089
Exceed TurboX	50 additional Users	5 Years	£27,661
FE Exceed	10 Users	5 Years	£400
FE Exceed	20 Users	5 Years	£600
FE NFS Maestro Solo	10 users	5 Years	£138
FE NFS Maestro Solo	20 Users	5 Years	£225
FE Host Explorer	50 Users	5 Years	£300

## Cancellation request

Sites commit to a two-year or five-year licence period but have the opportunity to opt out after each year provided three months' notice in

writing (**by 30 April**) is provided to Chest. Cancellation will take effect from 31 July in the same year. There is a cancellation charge of 10% of the combined total fees which would have been levied during the licence years thereby cancelled. Jisc will invoice the site for the relevant cancellation charge subsequent to receiving notification and will add its own Chest Fee of £150.

Product	Fee
Cancellation request	10%

Commercial in confidence  
Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878  
Jisc (Registered Office), 4 Portwall Lane , Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339