

Agreement Overview



Nielsen BookData Online 2021

Nielsen

Available to purchase until 31/07/2024

BookData Online is an online search and discovery tool providing access to over 43.5m title records from over 86,500 publishers. It is an essential resource for librarians to search and identify books and review a book's bibliographic details.

Key Facts

Benefits

- Preferential pricing for sites subscribing through the Chest Agreement
- The services offer comprehensive bibliographic data for English language books and other published media which is updated daily
- · MARC Record Download Service included with all subscriptions free-of-charge
- Useful features include: detailed searching, new title alerts, the ability to create and share book lists and 'look inside' media links

Important dates

Agreement start: 1 August 2021

Agreement end: 31 July 2024

Subsequent invoice date: 1 May

VAT

Standard rate VAT applies to BookData Online

Licence type

Choice of concurrent user numbers: 1, 5, 10, and unlimited.

Commitment Period

This Agreement is valid until 31 July 2024. Institutions may join the agreement at any time. They will then be committed to the agreement unless they choose to opt out by giving notice on or before 1 April annually.

No refunds will be issued for any unused portion of the service due to early termination.

Trial

A limited free trial is available, for more information email: **sales.book@nielseniq.com**. Please copy Chest Help (**help@chest.ac.uk**) in on any requests for a trial.

Eligible Institutions

Universities, colleges and other learning, educational and research bodies in the UK and Republic of Ireland.

Other organisations aligned with Jisc's charitable objectives of supporting education, research bodies and the public sector may ask to

participate in the Agreement. Chest will liaise with the Supplier about any such requests.

Background Information

Renewal of a very popular resource for locating Book title records.

Product Information

Supplier Details

Owner: Nielsen Book Services Ltd, registered in England and Wales (company number 70437), 3rd Floor, Midas House, 62 Goldsworth Road, Woking, Surrey, GU21 6LQ.

Product Description

Nielsen Book is the leading provider of information for books and other published media providing timely, accurate and comprehensive data for English-language titles published worldwide. Title information is collected from publishers in over 70 countries to ensure the most comprehensive listing of English-language titles regardless of the publisher's size, location or speciality.

Records contain:

- · Price and availability
- Subject classifications: Library of Congress, Dewey Codes, Readership Levels & BIC Subject Classifications, Thema
- Descriptions
- Tables of contents (where applicable)
- · Wholesaler stock identified: UK, US (Baker & Taylor and Ingram)
- · Publisher and distributor details
- · Jacket/cover images
- Out-of-print titles

Special Features:

- Search using Quick Find, Advanced Search, Supplier Search and Bulk Search
- · Create and store lists which can then be emailed, downloaded or printed in various formats
- · Personalise your account, search forms and how you view your results
- Download UKMARC and MARC21 records
- · Sort your search results by BookScan chart position
- Set up New title alerts for your popular search criteria
- Use Search History to retrace your last 50 searches
- Book2Look Media

There is a choice of UK & Ireland or international coverage:

- UK & Ireland: Over 19.1 million English language titles published or distributed in the UK, Ireland and Europe.
- International: Over 43.5 million English language titles published or distributed in the UK, Ireland, Europe, US, Australia, New Zealand and South Africa as well as data collected from a further 70 countries.

[NB - figures above are from February 2021 - new records are being added all the time].

Access and Identity Management Solution

OpenAthens	No
IP Address range	Yes
Shibboleth	No

Username / Password Yes

Technical Function Specification

The supplier confirms that throughout the term of the agreement the products will comply with the standards indicated.

Technical Function	Standard	Compliance	Supplier Notes
Full text linking	OpenURL	N/A	
Federated searching	Z39.50 protocol	No	
Harvesting	SRW/SRU	No	
	OAI-PMH	No	
	RSS or Atom	No	
Metadata standards	Dublin Core	Yes	
Stariuarus	MARC	Yes	
	PRISM	No	
Months embargo period		N/A	
Digital preservation	Lockss	No	
	Clockss	No	
	Portico	No	
Usage statistics	COUNTER	No	Non-compliant statistics are available upon request from Nielsen
	SUSHI	No	Non-compliant statistics are available upon request from Nielsen
Accessibility	Web Content Accessibility Guidelines	Yes	See note1
Personalisation features		Yes	See note2
Service levels		No	

Notes:

- 1 Nielsen BookData Online web pages are optimised for the highest standard of accessibility. All pages have been validated by an external agency and were found to be WAI-AAA compliant.
- 2 Each institution's BookData Online subscription can support multiple user profiles (usage limits are on concurrent use) and each user's profile can be personalised according to their needs. Search forms can be set and stored. The default results display format, sort order and print options can all be set. Searches can be saved for later use and new title alert emails can be sent out against those searches to the address saved in personal preferences. Lists of results can be printed, saved, exported and emailed in all the formats listed previously. The format of exported spreadsheets is also fully customisable by each user.

Updates

New content is added daily.

Alterations/Additions

All additions and new functionality will be incorporated at no additional charge

Service and Support

Trials

A limited free trial is available, for more information email: **sales.book@nielseniq.com**. Please copy Chest Help (**help@Chest.ac.uk**) in on any requests for a trial.

Login Information

Nielsen Login.

Technical Support

Support will be provided by Nielsen via a single contact or a deputy at the institution. Nielsen support can be contacted at:

- email: help.book@nielseniq.com
- phone: 01483 712 260

Product Documentation

Copies of a Product Users Guide are available from Nielsen BookData on request from Licensed Sites

Training and Training Materials

Making copies of training materials for teaching purposes is permitted.

Terms and Conditions

Licensor: Nielsen Book Services Ltd, registered in England and Wales (company number 70437), 3rd Floor, Midas House, 62 Goldsworth Road, Woking, Surrey, GU21 6LQ.

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

This Site licence is subject to the terms and conditions for the Standard Chest Licence for Online Resources.

Payment Terms

On receipt of a completed Order, Institutions will be invoiced for the Agreement year in which the Licence is signed.

In subsequent years, Institutions will be invoiced three months in advance of the anniversary date of the Agreement, on 1 May.

There is monthly pro-rata charging for Institutions which become licensed partway through a licence year.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all

charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with *UK statutory provisions*.

What are institutions and library services allowed to do?

Keep a local cached copy for Educational Purposes	Yes
Incorporation of parts of the Licensed Material	Yes
Deposit learning and teaching objects in repositories	Yes
Interlibrary loan	Yes

Who can use the resource?

User	On site	Remote access
Students	Yes	Yes
Staff	Yes	Yes
Walk-in users	Yes	No
Alumni members	Yes	No

What can authorised users do?

The resources can be used for Educational Purposes – defined as:

- education
- teaching
- distance learning
- private study
- academic research
- · administration and management of the Licensee's educational or research operations

Exclusions:

- See the Licence for any exclusions and restrictions
- Downloading of large amounts of material by authorised users that might be considered 'systematic'.

Termination Clauses

The Fee for early termination in accordance with clause 10.4 of the Terms and Conditions for the Standard Chest Licence for Online Resources is **nil**. No refunds will be issued for any unused portion of the service due to early termination.

The Fee for retention rights upon termination in accordance with clause 10.5 of the Terms and Conditions for the Standard Chest Licence for Online Resources is nil.

The Licensee may retain an electronic copy of the Licensed Material in its archives for reference only. Copies of parts of the Licensed Material already made and/or used by the Licensee or Authorised may be retained and used in accordance with the terms of this Licence Agreement.

Personal Licences

Personal licences are not available under this Agreement.

GDPR

Licensor and Licensee agree the following:

Each will comply with GDPR which means the General Data Protection Regulation (EU 2016/679) and any legislation or regulation which amends or replaces it. Performance of this Licence Agreement requires each party to process contact details for the other party's personnel. Each party is the controller of the Personal Data (as defined by GDPR) relating to its own personnel and both are processors of Personal Data relating to the other party's personnel. Therefore, each party will:

- 1. only use such Personal Data for the purposes of this Agreement;
- 2. take appropriate measures to ensure the security of the Personal Data that they process;
- 3. ensure that its personnel who process Personal Data are subject to a duty of confidence;
- 4. ensure that no third-party processes any Personal Data received from the other party except in accordance with GDPR requirements and with the consent of the other party;
- 5. cooperate with the other party with their rights and obligations as data controllers, including assistance with: obligations in connection with subject access requests and other data subject rights under GDPR; controller's responsibilities concerning the security of processing, data breaches and data protection impact assessments; and reporting, inspection and audit requirements;
- 6. notify the other party:
 - (a) immediately if they believe any instructions or requirements of the other party would infringe GDPR;
 - (b) without undue delay and not later than seventy-two (72) hours after they believe a GDPR breach has occurred or is likely to occur under this Licence Agreement;
 - (c) without undue delay and not later than seventy-two (72) hours after receiving any subject access request from the other party's personnel relating to Personal Data under this Agreement;
- 7. only retain Personal Data after the end of this Agreement if there is a statutory basis to do so or as specified in its own published privacy policy, provided such privacy policy complies with GDPR requirements. Each party will also delete Personal Data upon request of the other party unless there is a statutory basis to retain it or some other lawful reason, independent of this Agreement, allows the party to retain the Personal Data.

Products and Pricing

Currency: All prices are in GBP

VAT: From 1 May 2020 different rates of VAT apply to some eresources:

· Standard rate applies to Bookdata online

Pricing is banded based on numbers of users and size of institution.

HE Large - includes members in JISC Bands 1,2, 3 and 4;

HE Medium - includes members in JISC Bands 5 and 6;

HE Small - includes members in JISC Bands 7, 8, 9 and 10;

FE and Others - includes members of the Further Education Community in the UK and the Republic of Ireland.

United Kingdom and Republic of Ireland Edition

Band	No. of users	Price per year £
HE Large	Single	1,757
HE Large	Five	2,638
HE Large	Ten	3,513
HE Large	Unlimted	4,394
HE Medium	Single	1,582

Band	No. of users	Price per year £	
HE Medium	Five	2,373	
HE Medium	Ten	3,163	
HE Medium	Unlimted	3,954	
HE Small	Single	1,406	
HE Small	Five	2,107	
HE Small	Ten	2,813	
HE Small	Unlimted	3,513	
FE and Others	Single	701	
FE and Others	Five	1,056	
FE and Others	Ten	1,406	
FE and Others	Unlimted	1,757	
International Edition			
Band	No. of users	Price per year £	
HE Large	Single	2,341	
HE Large	Five	3,513	
HE Large	Ten	4,687	
HE Large	Unlimted	5,854	
HE Medium	Single	2,107	
HE Medium	Five	3,163	
HE Medium	Ten	4,214	
HE Medium	Unlimted	5,270	
HE Small	Single	1,873	
HE Small	Five	2,813	
HE Small	Five	2,813 3,747	

4,687

940

1,406

1,873

2,341

Unlimted

Single

Five

Ten

Unlimted

HE Small

FE and Others

FE and Others

FE and Others

FE and Others

Jisc Band	Term	Price per year £
1 - 2	3 Years	2464
3 - 4	3 Years	1779.83
5 - 6	3 Years	1480.25
7 - 10	3 Years	880
FE	3 Years	323.74

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878 Jisc (Registered Office), 4 Portwall Lane, Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339