



## License Dashboard

### License Dashboard

Available to purchase until 31/12/2021

License Dashboard provides innovative and adaptive solutions that track and manage changing licensing programs to enable organisations to reduce spend on software licenses, save IT professionals vast amounts of time on manual tasks, and reduce the risk of licensing non-compliance.

## Key Facts

### Benefits

- Simplified licence model
- Tiered FTE-based pricing with annual payments
- Modular Agreement allows vendors to be added as required
- Consultancy services also available at special pricing
- Now includes License Dashboard Training Academy - see Service and Support Tab for more information

### Important Dates

Agreement Start: 1 January 2019

Agreement End: 31 December 2021

Invoice date: Sites will be invoiced for the Agreement year in which their Licence is signed. In subsequent years they will be invoiced three months in advance of the anniversary date of their Licence Start Date.

### Licence Type

Licence based on the number of full-time employees (FTEs)

Three-year licence with annual payments.

### Commitment Period

### Trial

A **free 30 day single user** evaluation copy of License Dashboard License Manager is available. Alternatively, a Proof of Concept (POC) can be provided depending on customer requirements.

### Eligible Institutions

Higher and Further Education, Academies and Research Councils in the UK, and Higher and Further Education Institutions (Third Level Colleges) in the Republic of Ireland.

The products available in this Chest Agreement are to be ordered through one of the following resellers: • **Phoenix Software**

### Resellers

- License Dashboard

This is a new offering from License Dashboard that replaces the previous Agreement.

### Background Information

---

# Product Information

## Supplier Details

**Owner:** License Dashboard Ltd, (company no 6599902), Bytes House, York Road, Pocklington, York, YO42 1NS

## Product Description

**By purchasing SAM Agile through the Chest Agreement, you will receive discovery tool connectors, License Manager, quarterly core services for three vendors and License Dashboard Portal for two named users\*. All software applications are based on a subscription license model for three years with support and online training.**

### LICENSE MANAGER

License Manager is a powerful yet easy-to-use platform which allows organisations to accurately manage software licences.

The tool provides advanced licensing automation, speeding up day-to-day tasks for Software Asset Managers and ensuring that complicated license metrics are correctly calculated. License Manager ensures an organisation is receiving the maximum ROI on their software purchases, often saving businesses up to 30% of their software spend.

- Connect to 70+ Inventory Tools
- Manage Software Licenses Automatically
- Automatic Collation and Comprehension of Licensing Entitlements
- Leading Data Center and Virtual Environment Visualization
- Understand and Assign User Based Licensing
- Manage Microsoft 365 and Adobe User Licensing
- Insight into Cloud Consumption

### ONBOARDING AND MANAGED SERVICE FOR TOP 3 VENDORS – ENTITLEMENT, DISCOVERY & RECONCILIATION

The SAM Agile service removes the need for IT teams to enter their licence entitlement data into their SAM platform for their top three vendors. License Dashboard consultants cleanse, import and validate the entitlement into License Manager, enabling your organisation to begin identifying areas for cost savings straight away. License Dashboard match the maintenance purchases to the licences to give a cleansed and normalised view of your entitlement position for three vendors. All the data is then imported directly into License Manager.

Work alongside License Dashboard Consultants on three chosen vendors to ensure you are provided with a quarterly review and recommended actions to make significant savings.

Please note, you can manage as many vendors as you would like within the toolset.

### LICENSE DASHBOARD PORTAL

(Please note, License Dashboard Portal is not included for bands E & F but can be purchased separately)

License Dashboard Portal helps organisations share software usage monitoring information in an intuitive BI application across business departments. You can now optimise the value of data collated and held across the different products within the License Dashboard technology platform. Furthermore, License Dashboard Portal makes your data accessible and meaningful to any business unit/department involved in the SAM process.

- License Dashboard Portal is available to you 24/7 via your workstation, tablet or smartphone
- Monitor your Azure Cloud applications within LDP, Report Azure platform consumption
- Manipulate data views and save filtered/customised reports
- Visually see monthly trends/consumption analysis
- See complex cloud usage in a single, unified visual view
- View all your applications in one centralised view
- View all users and the user accounts assigned to each user
- Export consumption reports from within LDP

### INSTALLATION AND CONFIGURATION

License Dashboard consultants will undertake the installation License Manager and LD Portal within your infrastructure, License Dashboard will configure and schedule connectors to feed data on a chosen frequency into Licence Manager. License Dashboard Users will be registered to the portal and training and handovers will be provided to show you how to manage named users and connectors within the solution.

#### **WHY LICENSE DASHBOARD**

In License Dashboard's words:

*"By selecting License Dashboard for these services, you can be confident of receiving best in class SAM resources to deliver a solution that meets your objectives throughout the software asset's life cycle.*

*You will benefit from:*

- *Access to industry leading licensing expertise to underpin the technology and business strategy*
- *Delivery of quantifiable cost savings and cost avoidance*
- *License reconciliation to identify and mitigate immediate and sustained compliance risks*
- *Optimised license renewals*
- *Identifying underutilised assets for removal and re-harvest*
- *Improved SAM Governance*
- *Licensing Optimisation*

*We are confident that License Dashboard has the capability, credentials, correct commercial approach and right cultural fit to differentiate ourselves as the partner of choice."*

\*Please note, License Dashboard Portal is not included for bands E & F but can be purchased separately

---

## Service and Support

#### **Supplier Web Address**

[www.licensedashboard.com](http://www.licensedashboard.com)

#### **Method of delivery of product**

The master copies of media and Licenced Materials will be delivered to the Licenced Site by License Dashboard Limited. Some materials may be supplied electronically. Delivery can be expected in 5 working days from receipt of licence paperwork.

#### **User Documentation/Online Instructions**

Full documentation is provided within the download for the application.

#### **Support Services**

A "Silver" level of support will be provided to each Licencee, consisting of:

- Technical Product Support
- Product Updates (see 4 below)
- Dictionary Updates
- Forum Access
- End User Support (does not include end user training - training must be purchased separately)

License Dashboard will provide telephone advice and support to the nominated Technical Contact and/or his/her Deputy at Licenced Institutions during normal business hours. License Dashboard support can be contacted at:

- Phone: 0845 265 1333
- Email: [support@licensedashboard.co.uk](mailto:support@licensedashboard.co.uk)

Full details of support services can be found on the Supplier's website at: <http://www.licensedashboard.com/forums/>

#### **Updates and New Versions**

The Licencee is entitled to all updates and new versions that are made generally available to customers.

Updates are: full releases, patches and service packs. There is no defined release cycle and all new releases will be published on the supplier's forum website at <http://www.licensedashboard.com/forums/>

Platform Requirements Full details of supported platforms can be found on the Supplier's website at: <http://www.licensedashboard.com/forums/>

## Training Materials

Training Materials are those provided within the user documentation (see 2 above) contains user guides and training material based on current and previous versions for users to refer to, these can all be downloaded to PDF or viewed online. The "getting started" guide to License Manager is a very good overview document showing screenshots and steps to carry out tasks.

## 2-DAY USER TRAINING

OVERVIEW: This course is designed to provide attendees with the in-depth knowledge required to use License Dashboard License Manager.

- 2-day instructor-led, classroom training
- 50% lecture, 50% hands-on lab

COURSE OBJECTIVES: At the end of the course, you will understand the functionality of License Manager and be able to:

- Understand the basic characteristics of software licenses
- Administrate Users & Dictionaries
- Maintain and update the License & Contract Records
- Aggregate your licence entitlement using the License Register
- Import Software usage and allocate associated entitlement
- Manage your software compliance status
- Report all Licence entitlement and compliance
- Understand the utilities Export options
- Compare Audit Runs
- Utilise the Reports to assist in the cleansing process
- Understand and maintain Product Elements
- Create and maintain Audit Runs
- Update recognition by using Match Products
- Understand the Matching function

TARGET AUDIENCE: This course is targeted to end users of License Manager. It does not cover the technical elements of installation or configuration.

## License Dashboard Academy

Also on training, License Dashboard have recently released their brand-new training academy, which is free to all your License Dashboard customers. This on-demand training offers users modules for each workspace within License Manager, recorded by License Dashboard experts. The [License Dashboard Training Academy](#) guides users through each workspace with easy to digest, bite-sized modules. At the end of each module they will complete a short assessment and once these are all complete, they can gain a Certified License Manager certification. To sign up, please contact [help@chest.ac.uk](mailto:help@chest.ac.uk)

## Additional Support

License Dashboard have an active community forum where all end users can post technical or licensing questions and share best practice tips with their peers.



---

## Useful Resources

### Software Asset Management Webinar Library

Learn more about License Dashboard's Software Asset Management technology and services with [their series of recorded webinars](#). Topics include licensing management best practice, License Dashboard tool updates and enhancements, SAM 'How To' guides and updates on the SAM, ITAM and Software Licensing market.

This includes the webinar from the 24 September, where they looked at how this new offering will help you:

- Adapt to Change
- Respond Quickly to interdepartmental requests
- Reduce costs and risks
- Engage your Digital Transformation strategy

### Learn all about the License Dashboard products

### Read their blog post on avoiding AWS traps

### 'Managing IT Assets in Education' webinar

Click on the below snip to watch the webinar from License Dashboard and Phoenix.



---

## Terms and Conditions

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding

contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

## Licence Type

This Site licence\* is subject to the terms and conditions for the [Standard Chest Licence for Software](#).

\*An unlimited site licence is defined as a single database for an unlimited number of assets.

Copying of the Software is allowed in accordance with the terms and conditions for the Standard Chest Licence for Software.

## Payment Terms

On receipt of a completed Licence, Institutions will be invoiced for the Agreement year in which the Licence is signed. For each subsequent year, Institutions will be invoiced three months in advance of the anniversary date of the licence. Purchase orders and payments for the licence fee must be made to "Jisc". Invoices are payable within 30 calendar days of the date of invoice.

Price is fixed at time of sign-up to the Agreement for the full term of the 3-year licence.

Institutions may, if they wish, pay a single charge to cover their commitment period (3 years).

**Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT.**

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with **UK statutory provisions**.

## Licence Term

Three years from the chosen licence start date.

## Termination Clauses

At the end of the agreement period sites must remove Dashboard Discovery or the Licence Dashboard Enterprise Edition software, along with any add-ons, from their systems.

## Location and Use Permissions

Students	Yes
Academic Staff	Yes
Non-Academic Staff	Yes
Administration and management	Yes
Staff home use rights	No
Student home use rights	No
Installation on Hosted Server	Yes

## Personal Licences

Personal licences are not available for this product.

---

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878

Jisc (Registered Office), 4 Portwall Lane , Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339