Agreement Overview

Esri 2020

ESRI UK

Available to purchase until 31/07/2023

ArcGIS - fully integrated suite of enterprise GIS software. The ArcGIS platform allows GIS applications to be deployed on desktops, servers, mobile devices, on the web and in the cloud. Developer and scripting tools allow users to customise the platform to deliver specific teaching or research needs. No restrictions on home use. And new for 2020 - unlimited licences.

Key Facts

Benefits

- Around 95% discount from commercial prices for Esri ArcGIS software.
- Home use is allowed and distance learners can use the software overseas.
- Use of the software for administrative purposes (exceptions for particular products)
- Esri UK Steering Group which acts as a liaison between the academic community and Esri UK
- New model offers unlimited licences

Important dates

- Agreement start date: 1 August 2020
- Agreement end date: 31 July 2023
- Subsequent invoice date: 1 May

Licence Type

Site and Departmental Licences

Commitment Period

Institutions are committed until 31 July 2023.

Trial

For a trial copy of the software, please contact Highered@esriuk.com

Eligible Institutions

Higher and Further Education and Research Councils in the United Kingdom, and to Universities and Colleges of Further Education in the Republic of Ireland.

Background Information

Chest and Esri UK have had a Chest Agreement in place since 1992, with this Agreement taking us through 30 years. Read more about it
This new Chest Agreement runs from 1 August 2020 until 31 July 2023

Product Information

Supplier Details

Owner: Esri Inc.

Supplier: Esri UK

Product Description

Higher Education institutions in the UK and Ireland can purchase ArcGIS software through the Esri Chest Agreement. The Agreement offers two different options for individual institutions to choose from:

- **Site Licence (Unlimited)**. Any institution is eligible to order a site licence, the pricing tiers are based on the institution’s Jisc band*. Student licences are unlimited; the number of administration licences depend on the tier the institution sits in. If in doubt about the appropriate tier for your institution, please don’t hesitate to contact us.

- **Department Licence**. A Department Licence is a 50 user licence. Concurrent Use licenses are not available through the Department License.

Please see the following document for full details of licence allocations by licence type:

- Page 1: details of the licences available for academic use
- Page 2: details of licence quantities for academic use
- Page 3: details of the licences available for administrative use
The pricing is worked out as follows:

<table>
<thead>
<tr>
<th>Jisc Band</th>
<th>Esri Band</th>
<th>Cost ex VAT</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 / 2</td>
<td>A - Large</td>
<td>£9460</td>
</tr>
<tr>
<td>3 / 4 / 5a / 5b</td>
<td>B – Medium</td>
<td>£6050</td>
</tr>
<tr>
<td>6 / 7 / 8 / 9 /10</td>
<td>C - Small</td>
<td>£2750</td>
</tr>
</tbody>
</table>

A department licence costs £1375 plus VAT. All prices also have the Chest fee to be added. Please see the Product and Pricing tab for full details

[https://subscriptionsmanager.jisc.ac.uk/about/jisc-banding](https://subscriptionsmanager.jisc.ac.uk/about/jisc-banding)

What Licence should I use?

<table>
<thead>
<tr>
<th>Open Access Lab</th>
<th>ArcGIS Pro</th>
<th>ArcMap</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Concurrent Use Licences (EFL codes) – these are managed on a flex licence manager and will allow users to access ArcGIS Pro or ArcMap instantly. These codes will last for the duration of the agreement</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Lecturer's Work Computer</th>
<th>Single Use Codes (SU Codes)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>These will last for the full 3 years of the chest agreement and should only be deployed on university owned devices. Once verified, enable offline use for the duration of the chest agreement.</td>
</tr>
</tbody>
</table>

| Lecturer's home laptop | ArcGIS Identity – licence ArcGIS Pro through ArcGIS Online and enable offline use to allow users off grid access | EVA codes – last 1 year after activation and will enable 1 year of offline use |

| Researchers | ArcGIS Identity – licence ArcGIS Pro through ArcGIS Online and enable offline use to allow users off grid access | EVA codes – last 1 year after activation and will enable 1 year of offline use |

| Students | ArcGIS Identity – licence ArcGIS Pro through ArcGIS Online and enable offline use to allow users off grid access | EVA codes – last 1 year after activation and will enable 1 year of offline use |

Products from Esri UK

Previously, Crime Analyst and Productivity Suite were products that, whilst free, needed ordering separately to the main Agreement.

Productivity Suite is now gone, replaced by UK Data loader. Crime Analyst is similarly due to be retired and not being offered, the functionality is in Pro. Crime Analyst will therefore be available on demand but won’t be listed as an offered product as it won’t be supported through the life of this Agreement.

Please note, Esri UK products are not covered by the Esri Chest Agreement (Higher Education Institution Licence Agreement). That covers Esri Inc products only. For Esri UK products, the Esri UK licence does apply.
Service and Support

Trials

For a trial copy of the software, please contact Highered@esriuk.com

Product Documentation

Copying extracts from online documentation for inclusion in internal, non-commercial training material is permitted provided a copyright attribution acknowledgement statement appears in the training material as indicated below.

For Esri Products, (i.e. Copyright © Esri. All rights reserved. Reproduced by permission.)

Use of graphical user interfaces and screen captures is for educational and research publications only, and is not permitted for external training or commercial purposes.

For screen capture of Esri Products, include the following attribution statement where the graphical user interfaces and screen captures appear: "Esri software graphical user interfaces are the intellectual property of Esri and are reproduced herein by permission. All rights reserved."

For screen capture of Esri UK Products (AnalystSuite, Locator Hub, and Productivity Suite), include the following attribution statement where the graphical user interfaces and screen captures appear: "Copyright [insert the actual copyright date(s) from the source materials] ESRI (UK) Ltd and its third-party licensors. All rights reserved."

Training and Training Materials

Making copies of training materials for teaching purposes is permitted.

Technical Support

Esri UK will provide second line telephone advice and support to the nominated Technical Contacts. Please be sure to nominate as many Technical Contacts as the order form allows in order to ensure you are not caught short.

- email: support@esriuk.com
- phone: 01296 745 555

Support is provided in accordance with the Esri UK Support Policy.

To change the Technical Contact or Deputy Technical Contact (the persons who are permitted to access Esri UK support) please email help@chest.ac.uk with name, phone number, email address and position of each new contact. If the new contact is replacing an existing contact, please be sure to let us know who to remove. Each site is permitted up to four technical contacts on the Esri Chest Agreement.

Supplier Web Address

Esri UK

Frequently asked questions about the Esri Chest Agreement can be found by visiting the Esri UK FAQ.

System releases, new versions and functionality

One copy of system releases and/or new versions and/or new supporting documentation will be sent by Esri to Licensed Sites as and when they become commercially available.

Method of delivery of product

Version 10

For version 10.x onward of the software, Esri will authorise Licensed Institutions to download the Esri Software licensed under this Agreement from the Esri Customer Care Portal. Delivery of updates or new versions of the Esri Software (version 10 or higher) will be made on the same manner. If requested, Esri UK can provide backup media for an additional fee.

Esri UK Products
ProductivitySuite can be downloaded by the Technical or Deputy Technical Contact from Esri UK ProductivitySuite Download: Click on ‘Download ProductivitySuite and/or service packs’, complete the form, and submit. Esri UK will then email instructions to you, for downloading and licensing ProductivitySuite.

Please note, Esri UK products are not covered by the Esri Chest Agreement (Higher Education Institution License Agreement). That covers Esri Inc products only. For Esri UK products, the Esri UK licence does apply.

Personal Licences

Personal licences are no longer available. Identity is the preferred method of delivery (ArcGIS Pro) and EVA codes for home use of ArcMap – details are available here.

Borrowing a concurrent licence

When managing borrowed licences, it is necessary to set a time limit to ensure the university policies for the security and use of the software are adhered to as they are obliged to do under the terms of the agreement. For example, a Masters student may have a three-month research project to complete before they leave the institution. In this example the student should not be provided with a license that runs beyond the time they are a registered student.

A license manager can only be set to share a license for one defined period e.g. one year, six months or three months. To enable the legal borrowing of licenses, the University may need to run two (or more) separate ArcGIS License Managers on different servers e.g. one for 12 months, one for 6 months and one for 3 months.

After the defined time limit expires the license will check itself back in whether the machine is connected to the network or not.

Supported software versions and platforms

Details regarding version numbers and supported platforms vary depending on product(s). Full information on Products can be accessed from the Esri website.

Useful Resources

Esri – Renewing your licence 2020

Ordering

1 August 2020 marks a brand-new Esri ArcGIS Chest Agreement. As such, if you require a licence for ArcGIS you must submit a new order. Not just a PO, but an actual order. It is the order form that forms the contract between institution and software supplier, and no licence will be issued unless an order form has been submitted.

Ordering is online – on the Esri webpages go to the Products and Pricing page and click on the big red button that says ‘Click Here to place your orders via the Esri webpages’. Please Note, this Agreement is an exception to the norm – completing the standard Chest order form will not get you a licence, you must complete Esri’s own order form, accessed via the big red button. On hitting ‘Submit’, a copy of the order goes to Esri, and a copy comes to Chest

Invoices

On receipt of your order form, Chest will arrange for your invoice to be issued. If the invoice requires a PO to be quoted, make sure you have either provided PO details on your product order form, or sent your PO separately to help@chest.ac.uk in good time. If the PO arrives after the invoice has been sent, it will take time to get the invoice amended, which may impact on your licence keys. The PO should be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB

Licence Keys

If you have renewed your licence, Esri will have already made your licence keys available via MyEsri. Here are their instructions:

Your institutions Esri License Codes were now available in MyEsri. We would like to draw your attention to the new Education Site Single Use Code. The Education Site Code will unlock ArcGIS Pro or ArcMap and all core extensions making it much easier to deploy on university-owned computers.
More information about how to provision ArcGIS licenses across your campus can be found in the following resource: Managing ArcGIS across your University

Tech Support

Chest provide non-technical support only – if you want to know your licence dates, or how much a licence costs, or what your last licence was we can help. For anything more technical, please see the Service and Support pages on this Agreement.

Contact

If you have any questions that aren’t answered by the points on this page or elsewhere in the Esri Chest Agreement webpages, do check out Esri UK’s FAQ page here. If you’re still stuck, please get in touch with us: help@chest.ac.uk / 0300 121 0878

Other Useful Resources

Re-imagining GIS in Higher Education

Esri’s new Site Licence for universities provides unlimited access to ArcGIS for teaching and research. This provides a opportunity to redefine the way that GIS is accessed and taught across the university, from formal courses to incidental or reactive learning. Find out how to empower students and researchers across your university so they can access the world’s leading GIS platform. Visit the webpages here.

University of Cambridge Estate Management Team case study

Click on the image to learn how Cambridge Estate Management’s Space Data team created an innovative digital Estate Map with ArcGIS Online, converting data from multiple file formats and introduced new processes to provide accurate estate information to staff and stakeholders.

Esri 2020 Renewal Briefing Document.

Please find here a copy of the document sent out to all UK institutions in March. This document covers licence quantities for academic and administrative use, plus banding and pricing, and has a large number of FAQs.

There is an equivalent document for Irish Universities here.

ArcGIS and ENVI

Click on the below image to learn more about how to get the most from ENVI Analytics across the ArcGIS Platform
FAQs

About the Esri UK 2020 Agreement

Where can I find the list of FAQs now?

https://www.esriuk.com/en-gb/industries/education/higher-education Scroll down the page and you will come to an FAQ section that is being updated as and when new questions arise

Is Story Maps included?

Story Maps is part of ArcGIS Online, so yes.

Terms and Conditions

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

Institutions licensing Esri software via the Chest Agreement are bound by all the Terms and Conditions contained in Esri Higher Education Institution License Agreement.

By completing the Esri Online Order Form you confirm your acceptance that the Terms and Conditions will be adhered to. Please ensure that you read the Licence Terms and Conditions before ordering.

- Licence Agreement
- Link to Esri Education Products and Deployment Schedule
Commitment Period

Once ordered, institutions are committed until 31 July 2023.

Payment Terms

Institutions may submit Orders at any time but will be bound by the Terms and Conditions, including payments, of any Licence until 31 July 2023.

For initial purchases, payment will be due on receipt of a correctly completed Order and receipt of Purchase Order (if required) to cover the period from the Licence start date to the following 31 July.

Pro-rata pricing is available on a monthly basis.

For each subsequent year until 31 July 2023, invoices will be raised on 1 May (three months in advance of the anniversary of the Agreement Start Date). The final payment will be invoiced on 1 May 2022 to cover the period 1 August 2022 to 31 July 2023.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with UK statutory provisions.

Termination Clauses

At the end of the period of Agreement (31 July 2023), unless a new Agreement is negotiated between Jisc Services Limited and Esri UK, sites will be required to delete the software from their systems and return media to Esri UK.

Location and Use Permissions

Administration and Management of the Business of the Institution

Use of the software is allowed for administration and management of the business of the Institution per the terms and conditions of the agreement. See Esri Education Products and Deployment Schedule for more information.

Commercial Use Prohibited

The commercial exploitation (including exploitation by commercial training) of the software is prohibited. Licenses for Commercial use can be purchased directly from Esri UK.

Paid for Research Prohibited

Under the Chest Agreement, sites are not allowed to use the software for paid-for research.

For example, paid-for research includes when a student/researcher is sponsored by a company to complete research and the company then owns the research for use in their commercial business. This is not allowed. If, however, a student/researcher is sponsored by a company to complete their PhD/project but the student owns the outcome then this is allowed.

Overseas Use

Overseas Use is permitted

Personal Licences

Sites must inform teaching and research staff and registered students allowed to download the Esri software on their personal computers that such use is subject to the Licence Terms and Conditions.
Single User Licence

Single Use licensing should not be used for personal computers at Version 10.x. The license manager for ArcGIS version 10.x has the capability to lend / borrow licenses and set a borrowed license expiry date.

If required ArcGIS Desktop 10.x Student Edition One Year Timeout Educational Evaluations are available to site license Options A and B through the Chest Agreement. The person requesting these must be one of the two named Technical Chest contacts. Students can install these on personal computers. Sites can request up to 20 licences at any one time.

Option A or Option B licence holders should order by completing the One Year Student Licence Form and send it to orders@esriuk.com.

Esri and General Data Protection Regulation

Esri has a specific page focusing on GDPR which references their privacy pages.

Products and Pricing

How to Order

Orders must be placed on the Esri website.

To order, please complete the Esri Online Order form accessed by clicking the big red button with 'Click Here to place your orders via the Esri webpages' below. When completing this form you will be required to agree to the licence terms and conditions. Your order will automatically be sent to both Esri UK, who will issue your licence keys, and to Chest, who will arrange for your institution to be invoiced accordingly.

It is helpful if you also order using the Chest online process by using the 'Order Now' button above right. This will speed the Chest Admin process. However, it is not essential for you to do so as long as you complete the Esri Order Form.

For full details of the products included in each licence option please refer to Esri Education Products and Deployment Schedule.

Alternatively, click here to access Esri's own Higher Education webpages, which details pricing and options.

Your Purchase Order should be made out to 'Jisc, 4 Portwall Lane, Bristol, BS1 6NB' and include the product fee plus the licence fee (£400 for Options A, B & C, £200 for the Departmental Lab Pack).

Currency: All prices are in GBP and exclude VAT

If your institution does not need a site licence or department lab pack, individual licences can be purchased ensuring that you still have access to ArcGIS for your teaching or research needs. Please visit this page to do so.

The prices for products available under the site licence options A, B, C and the Department Lab pack are listed on the table below. Please see the 'Product Information' tab to learn more about how your band has been determined.

Additional Products

Additional products can be added to a site licence option. Details of products and process are available on request from highered@esriuk.com.
Orders must be placed on the Esri webpages - see above red button. Ordering via the Chest pages is not essential, it is just helpful to us.

**Pricing**

The below table shows the price per year dependant on the licence your institution is eligible for (see Product Information tab). There are three figures: The ArcGIS licence fee, the Chest fee, and the total. Your PO should be made out for the full amount.

<table>
<thead>
<tr>
<th>Product</th>
<th>Licence per year £</th>
<th>Chest fee £</th>
<th>Total Price per year £</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large Site Licence (Band A)</td>
<td>9460</td>
<td>400</td>
<td>9860</td>
</tr>
<tr>
<td>Medium Site Licence (Band B)</td>
<td>6050</td>
<td>400</td>
<td>6450</td>
</tr>
<tr>
<td>Small Site Licence (Band C)</td>
<td>2750</td>
<td>400</td>
<td>3150</td>
</tr>
<tr>
<td>Department (Band D) Licence</td>
<td>1375</td>
<td>200</td>
<td>1575</td>
</tr>
</tbody>
</table>

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email: help@chest.ac.uk tel: 0300 121 0878

Jisc (Registered Office), 4 Portwall Lane, Bristol, BS1 6NB  | Charity No. 1149740  | Company No. 5747339