Agreement Overview

APA PsycBOOKS
APA
Available to purchase until 31/07/2020

The most current and comprehensive library of APA-published scholarly books - from the newest titles to the classics of psychology.

Key Facts

Benefits

• Shared savings in excess of £4 million
• Option to switch provider annually
• One or 3 year commitment

Important dates

Agreement start date: 1 August 2017
Agreement end date: 31 July 2020

Invoice Date: In years subsequent to the initial invoice Institutions will be invoiced three months in advance of the anniversary date of the Agreement, on 1 May.

Single year commitments will renew automatically UNLESS cancellation notice has been given before 1 May.

Licence Type

Site Licence

Commitment Period

This Agreement is of 3 years duration. Institutions may join the agreement at any time during the agreement period. They will then be committed to the end of the Agreement Period unless they have taken a single year commitment AND provided appropriate cancellation notice.

Eligible Institutions

Universities, colleges and other learning, educational and research bodies in the UK and Republic of Ireland.

Other organisations aligned with Eduserv’s charitable objectives of supporting education, research bodies and the public sector may ask to participate in the Agreement. Eduserv will liaise with the Supplier about any such requests.

Background Information

Continuation of the previous popular agreement for these essential resources.
Product Information

Supplier Details

Owner: American Psychological Association (APA) 750 First Street NE, Washington, DC 20002-4242

Service Provider: APA, EBSCO, Ovid Technologies, ProQuest

Product Description

PsycBOOKS is an extensive collection of peer-reviewed books that provides students, researchers, and educators access to high-quality publications in psychology and related fields. PsycBOOKS includes the newest scholarly and professional books published by APA including reference works from the APA Handbooks in Psychology® Series that delve deep into specific subfields within psychology.

PsycBOOKS® is a full-text database that provides access to APA’s 4,372 scholarly titles (65,099 chapters) within psychology and its subfields. It includes recently published APA content along with an expansive backfile that includes classic works dating back to the 17th century. Its relevance to the present day along with a comprehensive view of the past makes PsycBOOKS a crucial research tool for the behavioral sciences.

- 3,195 classic resources in Psychology
- 1,189 books published by APA
- All volumes in the APA Handbooks in Psychology series
- 100 out-of-print books from between 1950–2002
- Exclusive electronic release of the APA/Oxford University Press Encyclopedia of Psychology

Access and Identity Management Solution

<table>
<thead>
<tr>
<th>Solution</th>
<th>APA PsycNET</th>
<th>EBSCOHost</th>
<th>OVID</th>
<th>ProQuest</th>
</tr>
</thead>
<tbody>
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<td>Shibboleth</td>
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<td>EZProxy</td>
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<td>Referring url Referring url Referring url</td>
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*APA is prepared to move to Shibboleth as soon as there is a sufficient number of institutions in the Shibboleth Foundation to support testing

Technical Function Specification

Please refer to the technical responses provided by the Service Providers in the Comparison Table.

<table>
<thead>
<tr>
<th>Technical Function</th>
<th>Standard</th>
<th>Compliance</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Text Linking</td>
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<td>Federated Searching</td>
<td>Z39.50 protocol</td>
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<td>Harvesting</td>
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<td>All providers compliant</td>
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</table>
## Updates

**Frequency of data upload:**

- **APA PsycNET** - twice weekly
- **EBSCOHost** - daily
- **OVID** - Data is loaded on to the Ovid servers according to the frequency of its supply by the APA
- **ProQuest** - Data updates are performed upon receipt of metadata from APA.

There might be up to a 1-2 day lag period from receipt of the data to when the data appears on ProQuest platform, but usually content is updated as it comes in from the provider.

### Alterations/Additions

All additions and new functionality will be incorporated at no additional charge.

## Service and Support

### Trials

30 day free trials are available. To arrange a trial please contact Chest Help.

### Login information

This will be provided by your chosen service provider.

### Technical Support

Support will be provided via a single contact or his/her deputy at each Institution. Contact details:

**APA**

- **email:** technicalhelp@apa.org
• web: Access Help and Technical Support
• phone: +800-374-2721 or + 202-336-5596
• 6:30 a.m. and 11:30 p.m. EST or EDT

EBSCO
First-line support is available in the UK for subscribing institutions.

• Peru Patel – Sales Support Manager
  ppatel@ebsco.com
  0208 447 4171
• UK office support is available between 9am-5pm Mon-Fri.
• Outside of these hours, EBSCO technical support is made available 24/7 and can be reached via their Support Site http://support.ebscohost.com

OVID
Help desk telephone and e-mail support is available to Administrators

• support@ovid.com
• phone: 020 7981 0660
• Telephone and E-mail help is available on a 24-hour basis.

ProQuest
• Web Support Centre: http://support.proquest.com/ - click on Contact Us to use the web contact form or Live Chat
• Phone: +1 800 889 3358
• e-mail: tsupport@proquest.com
• 8:00am to 4:00am ET Sunday – Thursday
• 8:00am to midnight ET Friday – Saturday
• 365 days a year

Product Documentation
The Service Providers supply a variety of materials to support institutions so that they can maximise usage.

APA
• Search guides, topic guides, quick reference guides, database documentation, scheduled webinars, individually arranged webinars, training videos, training at conferences. See http://www.apa.org/pubs/databases/training/index.aspx
• Print quick reference guides are also available free of charge in quantity for distribution to users by contacting psycinfo@apa.org
• These materials can also be linked to the learning management system or organization web site without seeking APA’s permission.

EBSCO
• A variety of materials including posters, flyers and screen savers – Ebsco requires engagement with each requesting customer in order to determine specific requirements.
• All training material and user guides can be viewed on our Support Site: http://support.ebsco.com/training/

OVID
• User guides and Quick Reference Cards are available for downloading, as are step-by-step PowerPoint presentations which show how to use Ovid features and functionality to enhance the user’s searching experience.
• Further details here:
  http://www.ovid.com/site/help/training.jsp

ProQuest
• Quick Start guides on the ProQuest Platform can be found here: http://proquest.libguides.com/newproquest
• APA databases:
Training and Training Materials

APA

- Search guides, quick reference guides, topic guides, database documentation, scheduled webinars, individual webinars, training videos, and training at conferences. We will also provide webinars for faculty and students, researchers, clinical or other staff that use the databases. See http://www.apa.org/pubs/databases/training/index.aspx
- Print quick reference guides are also available in quantity for distribution to users by contacting psycinfo@apa.org

EBSCO

- Onsite training specialists will be made available to subscribing organisations. In addition, Ebsco provides remote Webex training sessions run throughout the academic calendar.

OVID

- User guides and Quick Reference Cards are available for downloading, as are step-by-step PowerPoint presentations which show how to use Ovid features and functionality to enhance the user’s searching experience. Further details here: http://www.ovid.com/site/help/training.jsp

ProQuest

- Training and consulting is offered in-person and on-site, remotely using webinars.
- ProQuest all offer all manner of publically available recorded webinars and video.
- Online via Web Conferencing (Webex)

Product Documentation

Comprehensive help files are included in the online service.

Copying of hardcopy and electronic documentation is permitted.

Training and Training Materials

Making copies of training materials for teaching purposes is permitted.