



QSR NVivo

QSR International

Available to purchase until 30/06/2022

Analyse data, discover patterns, identify themes, glean insight and draw meaningful conclusions.

Key Facts

Benefits

- Heavily discounted pricing for the academic community
- Fixed pricing for 3 or 5 years (depending on term you choose)
- Site licence
- Free major software upgrades at the time they are released
- Service packs are available free of charge to all NVivo users, and can be downloaded from the QSR website.

Important dates

Agreement Start: 1 July 2017

Agreement End: 30 June 2022

Subsequent invoice date: annually three months in advance of the anniversary of licence start date

Licence Type

Site Licence

Commitment Period

Institutions will be committed to the licence for a three or five year period.

Trial

You can test the latest version of NVivo with a free trial. This is fully functional software that can be used for a 14 day period. Download it from the [QSR website](#).

Eligible Institutions

Higher and Further Education, Research Councils, Associated Sites, Charities in the United Kingdom and Third Level Institutions in Ireland

Background Information

This Agreement has been negotiated by Chest in response to a need within the Education community.

Product Information

Supplier Details

Licensors: QSR International (UK) Ltd, registered in England and Wales (company number 6906225), Vanguard House, Keckwick Lane, Daresbury, Cheshire, WA4 4AB.

Resellers:

- Academia Ltd
- Pugh Computers Ltd
- QSR International (UK) Ltd

Product Description

NVivo

NVivo is software that supports qualitative and mixed methods research. It lets you collect, organise and analyse content from text, images, video, audio, emails, spreadsheets, online surveys, web and social media data in virtually any language. The QSR NVivo Chest Agreement 2017 offers two elements, NVivo and NVivo for Teams (previously known as NVivo Server).

New to NVivo? Visit the [NVivo Customer Success Centre](#) - there's something for everyone. In particular, the [NVivo 12 Getting Started](#) tutorials were built with those totally new to NVivo in mind. And [Research Ready](#) helps all users get their research prepared to prevent issues with importing and coding once in NVivo.

There are two levels of NVivo 12 (Windows) available, Pro and Plus, as well as NVivo 12 Mac.

NVivo 12 Pro supports the widest range of data sources. Ask complex questions of your data with advanced data management, query and visualization tools.

NVivo 12 Plus offers all the functionality of NVivo 12 Pro for Windows, plus, powerful social network and research automation tools for deeper understanding of social themes and sentiments.

Built specifically for Mac users, **NVivo 12 Mac** is the best native Mac application for qualitative and mixed-methods data analysis allowing you to unlock insights from large volumes of research data.

Visit [NVivo Products](#) for more information on NVivo 12 Pro, NVivo 12 Plus and NVivo 12 Mac.

NVivo for Teams

NVivo for Teams is a server-side application that manages NVivo for Windows projects in a centralized database repository—allowing users to work on the same project at the same time. NVivo for Teams, also known as NVivo Server, can help your organization to:

- Streamline project management—users can store all NVivo projects in a central database repository on NVivo Server. You can monitor, maintain, backup and keep track of all projects in one secure location.
- Promote collaboration—team members can work in the same project at the same time, and see each other's updates as they work. To speed things up, large sources such as datasets can be analyzed by multiple researchers at once.
- Enhance security—role-based permissions cater for different levels of server access. Specified users (or groups) can create new projects while others can only view and edit existing projects. In individual projects, Project Owners can assign user roles to control access. Users access the server using authenticated Windows login credentials.
- Work with small or large projects—NVivo Server projects, unlike standalone NVivo 11 for Windows projects, can be larger than 10GB—project size is only limited by available storage capacity.
- Setup and manage user access with the easy-to-use browser-based NVivo Server Manager.

Click [here](#) to learn more about NVivo and NVivo Server, click [here](#) for system requirements. [This page](#) explains what is installed when you install NVivo Server and provides information about unsupported configurations. [This page](#) explains user access.

NVivo Plus FE Classroom Licence

The NVivo Plus FE Classroom Licence is a one or three year licence that entitles your institution to:

- Install NVivo Plus on up to 20 named machines in one classroom or lab;
- Put two staff members through an NVivo certification course;
- Provide students with access to purchase their own copy of NVivo at 10% off standard education pricing.

Read more about the NVivo Plus FE Classroom Licence [here](#)

NVivo Certification Program

Your NVivo Chest Agreement now includes two credits per licence year to enable nominated staff members to train to become NVivo Certified Experts through the Licensor's NVivo Certification program. These two credits per Licence Year are included in the Fee; there is no additional charge for them.

Service and Support

Trials

You can test the latest version of NVivo with a free trial. This is fully functional software that can be used for a 14 day period. Download it from the [QSR website](#).

Product Documentation

- A wide range of materials to assist Network Administrators and users can be found at the [QSR Technical Resource Centre](#).
- Tutorials are animated demonstrations that show users how to create and set up a project. They're built into the software and can be accessed from the Help menu or from the [QSR website](#).
- The software's 'Help' section contains an overview of the QSR product and detailed step-by-step 'how to' instructions for working with the software. Again, this information can be accessed from the Help menu in the software.
- Communicate with other QSR software users in [QSR's Forum](#).
- Refer to the QSR website for [frequently asked questions and answers](#) (FAQs) about NVivo.

Training and Training Materials

QSR can put organisations in touch with an expert team of trainers and consultants to help users get the most out of their QSR software. A range of services can be provided, from one-on-one consulting to group workshops on site. These services are not included in the Chest agreement and are provided for an additional fee. Contact QSR directly via training@qsrinternational.com for further information and pricing.

Technical Support

Support will be provided by QSR via a single named contact and two named deputies for each product licensed. QSR support can be contacted at:

Online Support page: www.qsrinternational.com/Support

Contact QSR Support regarding a technical issue: <http://www.qsrinternational.com/nvivo/contact-us/contact-support>

Supplier Web Address

www.qsrinternational.com

System releases, new versions and functionality

From time to time, QSR will release service packs for its software to address issues or provide minor enhancements. These service packs are available free of charge to all NVivo users, and can be downloaded from the QSR website.

Major Software Releases

An important benefit of the Chest Agreement is that you receive free major software upgrades at the time they are released. So while your

NVivo Agreement is current for example, you'll receive every major version of NVivo that is released

Platforms

NVivo is developed for use on Windows and Mac operating systems.

Method of delivery of product

Licence keys will be sent to the named Admin Contact at the Licensed Site by QSR International only after the completed order form has been submitted, processed and forwarded to QSR or your nominated reseller.

In following years QSR will send licence keys to the named contact within 2 weeks of the anniversary date of the licence. If you have not received your licence keys within this time, please contact **Chest Help** or your dedicated Account Director at QSR International, Melanie Farrell on 01925 357 961.

If for any reason any of the contacts as detailed on the QSR Chest Agreement Order Form change, please inform **Chest Help**.

Useful resources

Click on the below image to watch a 90 second video about NVivo Transcription, coming soon to this Agreement

See NVivo Transcription in action



NVivo Plus Classroom Licenses for FE

Ensure your students are workplace ready by teaching with best-in-class technology.

[Download the flyer](#)



Discover NVivo 12 Plus Webinar recording

Exclusive webinar for Chest customers hosted by NVivo Consultant and Trainer Stuart Robinson delivered on 23 May 2018



NVivo Plus Special Offer

Take advantage of our new NVivo Plus upgrade opportunity

Current NVivo Pro Chest Agreement customers can now upgrade to NVivo Plus for a significantly reduced fee.

[More info...](#)

NVivo 12 - available now

- Seeing the bigger picture in your data
- Powerful research tool for gaining richer insights
- Find out who uses Nvivo
- Work faster, easier and more efficiently
- What's new

[Learn More](#)



Price Banding

Price Banding for QSR NVivo as determined by Chest and QSR using institution banding by sector, and by combined academic staff and student FTE count as in this table.

HE and Irish sites have been placed in bands can find their band here - [Site Banding](#). Other sites should contact [Chest help](#).

Sector	Band	FTE Count
HE Institutions in the UK	A	Up to 5,000
	B	5,001 - 6,500
	C	6,501 - 10,000
	D	10,001 - 18,000
	E	18,001 or more

FE Institutions in UK	F	Up to 2,999
	G	3,000 - 6,499
	H	6,500 - 9,999
	I	10,000 or more
Institutions in the Republic of Ireland	J	Up to 3,000
	K	3,001 - 6,500
	L	6,501 - 10,000
	M	10,001 - 18,000
	N	18,001 or more
Not-for-profit organisations	P	Up to 2,999
	Q	3,000 - 6,499
	R	6,500 - 9,999
	S	10,000 or more

Terms and Conditions

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

This Site licence is subject to the terms and conditions for the [Standard Chest Licence for Software](#). There are some specific rules that apply to the use of Software outside the territory of the United Kingdom and the Republic of Ireland which are detailed at the bottom of this page.

Copying of the Software is allowed in accordance with the terms and conditions for the Standard Chest Licence for Software.

Payment Terms

Jisc will invoice Licensed Institutions for the initial fee on receipt of a completed order. Sites will then be invoiced annually three months in advance of the anniversary of their licence start date until the end of their chosen Commitment Period.

You are advised that because of the requirement for Jisc to collect monies due before the anniversary date two charges may initially fall into one academic accounting year.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to JISC, One Castlepark, Tower Hill, Bristol, BS2 0JA

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with **UK statutory provisions**.

Termination Clauses

At the end of the Period of Agreement, if there is no new Agreement between QSR and Chest or a new Agreement directly between the Licensed Site and QSR, then Licensed Sites are required to remove all copies of QSR Products from their systems - including personal machines which have been loaded with a copy of the software - at the expiry of their Licence (Commitment) Period.

Location and Use Permissions

The product(s) may be used by any Authorised User of the Licensee for Educational Purposes which includes the administration and management of the licensee's educational and research operations. These permissions are described in the terms and conditions for the

Standard Chest Licence for Software.

Students	Yes
Academic Staff	Yes
Non-Academic Staff	Yes
Administration and management	Yes
Staff home use rights	Yes
Student home use rights	Yes
Installation on Hosted Server	Yes

Personal Licences

Only site licences are available under this agreement. If you would like to purchase a personal licence for NVivo then we recommend that you refer to the QSR website or contact QSR directly via email at info@qsrinternational.com.

Exceptions to the Terms and Conditions

Use of Software outside the territory of the United Kingdom and the Republic of Ireland

The use of Software outside the territory of the United Kingdom and the Republic of Ireland (the Territory) by your Authorised Users temporarily working outside the Territory is allowed **provided the Software is only installed on the Authorised Users' personally-owned computers or on computers provided to them by you**. Your Authorised Users are responsible for preventing third-party use whilst they are outside the Territory and for ensuring that Software is not loaded onto any other machine whilst they are outside the Territory. They must also still conform to the terms, conditions and restrictions on use stipulated in this Licence Agreement.

Staff and students at legal entities that are 100% owned by you, including overseas locations (that is, outside the Territory), **must be included in the total of your staff and student FTE count** when determining your charge band (see the first table displayed at 5 above). Where a legal entity that is 100% owned by you, and is included in the total of your staff and student FTE count when determining your charge band, and is outside the Territory (that is, outside the UK and the Republic of Ireland), then the nation state where that legal entity is located shall be included in the definition of "the Territory".

The Licensor and you both acknowledge that Authorised Users making use of Software outside the Territory **may do so for a period of up to three months**. Use of Software outside the Territory for any longer period is not allowed, save but by **specific written authorisation** from the Supplier*. Such authorisation may be by letter, fax, email or similar method of electronic communication and shall be communicated to an applicant Authorised User by the Licensor direct. Eduserv shall be sent a copy of the relevant authorising communication by the Licensor.

**This applies to Authorised Users travelling overseas for periods of longer than three months. Where the user is permanently based overseas and not part of any of the above categories, they will require a separate licence. Contact help@chest.ac.uk for further information or clarification.*

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878
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