



Canvas VLE

Instructure Global Ltd

Available to purchase until 13/10/2029

Canvas is a flexible, cloud-native Virtual Learning Environment. A software-as-a-service platform, Canvas offers powerful functionality and provides powerful tools to extend learning beyond the classroom. It bundles content creation and delivery, learning management, messaging, assessments, grading, learning analytics, a learning object repository and more, all in one easy-to-use package.

Key Facts

Benefits

- Significant savings with fixed pricing models
- Assess assignments and deliver personalised feedback while on the go
- Improve collaboration through real-time document and conference collaborations
- Give personalised video and audio feedback without leaving the platform
- Gain meaningful insights into teaching and learning through actionable analytics
- Easily connect to proprietary applications via our flexible, standards-based architecture
- Simple administration of users, accounts, permissions, branding, courses and templates

Important Dates

Agreement start date: 14 October 2024

Agreement end date: 13 October 2029

Subsequent invoice date: Invoiced annually 3 months in advance of the licence anniversary date

VAT

Standard rate applies

Licence Type

Per User

Commitment Period

Institutions will be committed to the licence for a one, three or five year period.

Eligible Institutions

Higher and Further Education, Research Councils, Associated Sites in the United Kingdom and Third Level Institutions in Ireland.

Product Information

Supplier Details

Owner: Instructure Global Ltd. Birchlin Court 5th Floor, 19-25 Birchlin Lane, London, UK, EC3V 9DU

Product Description

Features

- Flexible Assignments and Assessments, with Effective Evaluation and Feedback
- Real-time Collaboration and Communication, including via native mobile apps
- Comprehensive and Actionable Learning Analytics, with Impact driving enhanced outcomes
- Intuitive, easy-to-use Content Creation and Organisation Tools
- Open and Flexible API, Allowing for One-Click LTI Integrations
- An Attractive and Customisable Marketplace through Catalog
- Interactive Video Learning and Management Experiences through Studio
- Portfolio network and Badging/Credential tools to optimise student success
- Implementation and change management services through our in-house team
- Native video conferencing and integrations with other leading video tools

Core – Canvas VLE

Implementation packages: These implementation packages are flexible in that Instructure can add or remove additional services (training / technical consulting) as needed. This would be scoped following expression of interest with the institution so Instructure can deliver success in the partnership.

Enhanced Implementation: Instructure provide dedicated resources, core, additional training and consulting, and help to manage your project to ensure a successful implementation process. (Typically 14-20 weeks)

Premium Implementation: We fully manage your project and apply proven best practices to rapidly drive implementation and work with you to meet your vision and goals for Canvas. (Typically 30 – 44 weeks)

Training: Provides the initial context to enable your core project team to make the most of your technical consultancy

Enhanced and Premium Implementations can include but are not limited to:

Core training: (included in implementation).

4 x Admin & Support Sessions (6 Hours)

Designed to introduce the tools and principles that new Canvas Administrators need to be aware - we'll explain how a Canvas account is configured, managed & supported. From users, courses to feature management, you'll be guided through key areas that will help facilitate configuration and technical discussions with your Implementation Consultant.

2 x Teaching with Canvas (4 Hours)

Focusing on the simplicity of creating structure, presenting material and designing learning activities, these two webinars will show instructors how to get started with the essentials of teaching and allow time for hands-on with Canvas.

Enhanced training:

Accessibility & Course Design

- Developing & Delivering Accessible Learning Environments
- Mobile Enhanced Learning Data and Analytics

Building Blocks

- Quizzes & the Power of Questions
- Assignments, Grading & Feedback

- Communication for Online Learning

Video & Media

- Enhancing Learning with Video - Canvas & Studio
- Enhancing Learning with Video - Canvas Only

Data & Analytics

- Leveraging Canvas Data from your Learning Platform
- Analytics to Support Teaching & Learning

Enabling Learning Pathways within Canvas

- Creating a Connected Online Classroom
- Beyond File Sharing: Blended Learning
- Groups & Collaborative Online Learning
- Outcomes, Rubrics & Learning Mastery

Support Packages:

- Standard
- 24/7
- Tier 1

Additional solutions:

Canvas Studio: Canvas Studio is the video engagement platform that sits within Canvas and allows for the creation of interactive content and use of video to promote active learning including the embedding of quizzes, discussions. Also provides auto captioning for accessibility and engagement analytics of users.

Canvas Catalog: Canvas Catalog is a shopfront that will market individual or multi-course programmes courses to users and allow them to register immediately. Catalog will integrate with multiple payment gateways as an “all-in-one” solution for lifelong learning and the provision of non credit bearing courses.

Canvas Credentials: Canvas Credentials is a digital badging platform that aligns to the open badge standard and enables users to receive an unlimited number of badges that are stored in their digital backpack and available to them for life. Digital credentials / badges are portable, verifiable and stackable through our Pathways functionality.

Impact: Impact allows administrative user of Canvas to surface insights on platform adoption and target specific groups of users with messaging to enhance the learning experience. Impact also provides a contextual support centre for users.

Canvas Archiving: Canvas Archiving allows for the backup of teaching and learning content / submissions in order to keep your VLE data clean and within governance policy.

Access and Identity Management Solution

Solution	Availability
OpenAthens	No
IP Address range	Yes
Shibboleth, SAML 2.0, Central Authentication Service (CAS), OpenID Connect	Yes
Username / Password	Yes
EzyProxy	No

Service and Support

Trials

1-Year pilot available (Estimated Cost of £18,500 dependant on when requested). To arrange a trial please contact [Chest Help](#).

Technical Support

Support will be provided by Instructure Global Ltd

Basic Administrator support (6am - 6pm local time) is included with all Instructure product subscription fees for no extra charge.

For more comprehensive support coverage, Instructure offers a choice of paid 24/7 Support packages:

24x7 Enhanced Administrator Support

- Includes around-the-clock, year-round support for administrators provided by a pool of experienced Instructure support engineers
- Up to three Administrators
- can contact Instructure 24/7/365

Tier 1 Faculty & Student (Hi-ED) Support

- Support for all users, including administrators, teacher's and student's,
- Year-round support, 24 hours a day, 7 days a week.
- All users can call or contact Instructure online (chat or web form) for technical and pedagogical support.
- All users will benefit from access to the Instructure Community, 24/7, 365 days a year.
- Users can deepen and strengthen their knowledge via walkthrough tutorials, video tutorials, FAQs, and discussion boards. The Community contains the following comprehensive guides, which are continually updated and maintained by our dedicated Documentation team:
 - Admin Guides (for technical staff, administrators, and support staff)
 - Instructor Guides (for [teacher]s and content developers)
 - Student Guides (for [student]s)

Instructure's product experts are highly active in the Community, responding to forum questions, posting blogs, and sharing their expertise in podcasts.

Product Documentation

<https://community.canvaslms.com/>

Training and Training Materials

<https://community.canvaslms.com/t5/Canvas-Basics-Guide/tkb-p/basics>

How to Order

How to Order

1. Complete the [expression of interest form](#), once submitted this will be sent directly to Instructure Global
2. When received Instructure Global will review and contact the institution directly to discuss requirements and options
3. Instructure Global and the institution agree will agree on finalised options
4. Instructure Global will provide Chest with a copy of the finalised quote
5. The institution is required to place an order through the Chest (to place an order you will need to [Log in](#), If you don't have a Chest account, you can [register](#))
6. On receipt of a completed quote, Chest order and Purchase Order (if required) and the Institutions will be invoiced for the agreement Year

in which the licence is signed.

Terms and Conditions

The Canvas VLE Agreement is not a Standard Chest Agreement

Licensor: Instructure Global Ltd. Birchin Court 5th Floor, 19-25 Birchin Lane, London, UK, EC3V 9DU.

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence type

The terms and conditions under this licence are **not** Chest standard terms and conditions. Institutions are strongly advised to read the [Licence](#) and [offer document](#).

Payment Terms

On receipt of a completed Order, and a Purchase Order (if required) Institutions will be invoiced for the Agreement Year in which the Licence is signed. In subsequent years, Institutions will be invoiced three months in advance of the anniversary date.

Chest is a Jisc enterprise. All Purchase orders must be made out to Jisc Services Ltd (4 Portwall Lane, Bristol, BS1 6NB) and cover all charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Please send purchase orders and any other files relating to your Chest order by email to help@chest.ac.uk. Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with UK statutory provisions

Termination Clauses

At the end of a Licence period sites will not automatically be required to remove Instructure products they retain the option to renew. If the Licensed Site does not renew its licence, it would cease use of the Instructure products at the end of the Commitment Period.

If the Agreement is renewed or extended then new conditions may apply. If the Agreement is not renewed then any extension is a matter between institutions and Instructure Global Ltd.

Location and Use Permissions

The product(s) may be used by any Authorised User of the Licensee for Educational Purposes which includes the administration and management of the licensee's educational and research operations. These permissions are described in the terms and conditions

Students	Yes
Academic Staff	Yes
Non-Academic Staff	Yes
Administration and management	Yes
Staff home use rights	Yes
Student home use rights	Yes

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878

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