



Boxphish

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Available to purchase until 19/08/2028

Boxphish is a UK-based cybersecurity awareness platform that helps institutions train employees to identify and respond to phishing and other cyber threats. It offers automated phishing simulations, bite-sized training modules, dark web scanning, and detailed reporting to reduce human error and strengthen security posture.

Key Facts

Benefits

- Simple subscription model, Jisc discounted rate
- Pricing per staff member per year, students available as a heavily reduced bolt-on
- Fixed pricing for 3 year terms
- Custom branding and content available
- Pay annually or upfront
- NCSC Accredited content

Important Dates

Agreement start: 20 August 2025

Agreement end: 19 August 2028

Subsequent invoice date: The subsequent invoice will be 3 months in advance of the start date of the licence

Commitment Period

Institutions may participate in the Agreement at any time during its life, but shall be bound by its Terms and Conditions, including payments, until the end of their 3 year term.

Licence Type

- Per user license (member of staff)
- Students are available as a bolt-on purchase, not available separately.

Eligible Institutions

Higher and Further Education and Research Councils in the United Kingdom, and Universities and Colleges of Further Education in the Republic of Ireland. Other organisations supporting education, including research bodies and the public sector, may ask

to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

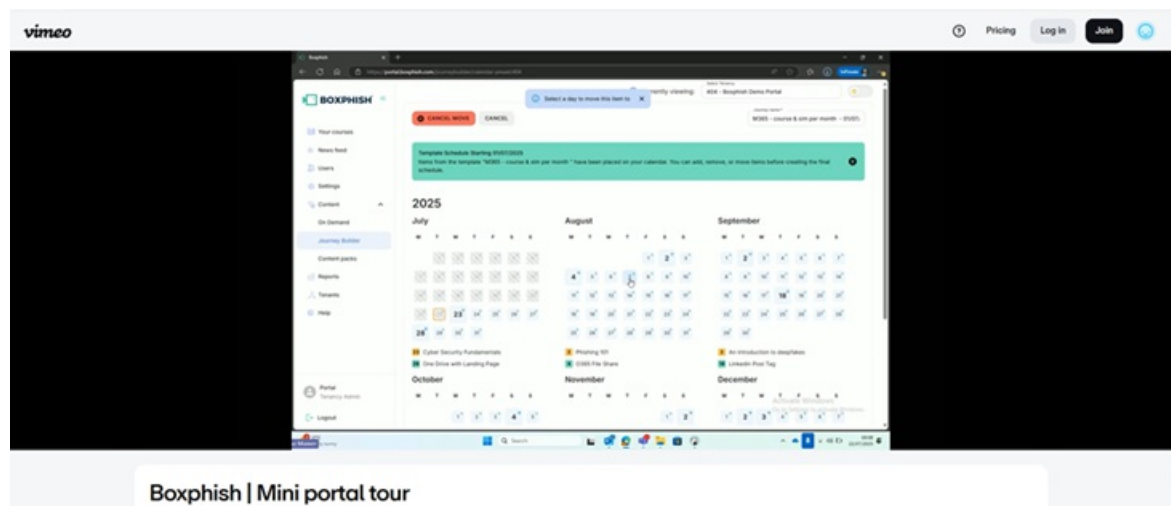
Service and Support

Trials

Product demonstrations and sales support are available. Please contact help@chest.ac.uk for further information.

Product Documentation

- [Boxphish service overview](#)
- Click below for a short video tour of the Boxphish portal



Training Documents

Boxphish User Guide - [User Guide - Boxphish Knowledge Base](#)

Technical Support

Upon purchase of a Boxphish subscription, typically a 45 minute onboarding call is required between the institution and Boxphish Customer Success team. This allows Boxphish to support with technical enablement and connection to Active Directory (or alternative) for automated user management.

Once onboarded, quarterly check in's with Customer Success Team will be implemented.

Support will be provided by a dedicated Customer Success Manager. If you have not been allocated a Customer Success Manager you can contact Support via:

- Email: support@boxphish.com
- Phone: **0800 861 1318**
- Online: [Boxphish Knowledge Base](#)

Supplier Web Address

[Boxphish Knowledge Base](#)

[The Cyber Security Awareness Training Platform Made For Busy IT Teams | Boxphish](#)

System Releases, New Versions and Functionality

As a SAAS based platform, continuous features and updates are released and distributed to all clients periodically throughout the term of the contract.

Method of Delivery of the Products

Boxphish has two delivery methods. The primary and most common method is cloud based, online portal & dashboard hosted by Boxphish and accessed via the internet. If the customer has an LMS system and wants to host Boxphish content within this tool, then SCORM files of the modules are available to facilitate this.

Terms and Conditions

Licensor: Boxphish Ltd. 8 Park Row, Leeds, LS1 5HD. Company No. 11458830.

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

This licence is subject to the terms and conditions for the [Standard Software as a Service \(SaaS\) Licence \(July 2024\)](#).

Payment Terms

Chest is an Enterprise of Jisc. All Purchase orders must be made out to **Jisc Services Ltd, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT**. Payments are due within thirty days of the invoice date; recipients of late payments are entitled to interest in accordance with UK statutory provisions.

On receipt of a completed Order, and a Purchase Order (if required by the Institution) made payable to Jisc, Institutions will be invoiced depending on the licence and payment term selected. Invoices are payable within 30 days of the date of the invoice.

All purchases - annual payment option, they will be invoiced for year one immediately, with invoices for subsequent years to follow approximately three months prior to the licence anniversary date.

Termination Clauses

At the end of a Licence period the access to the software will be removed unless a further renewal is agreed.

Location and Use Permissions

The product may be used by any Authorised User of the Licensee for Educational Purposes which includes the administration and management of the licensee’s educational and research operations. These permissions are described in the terms and conditions for the Standard Chest Licence for Software.

Students	Optional
Academic Staff	Yes
Non-Academic Staff	Yes
Administration and management	Yes
Staff home use rights	No
Student home use rights	No
Installation on Hosted Server	No