

Agreement Overview



License Dashboard

License Dashboard

Available to purchase until 31/12/2024

License Dashboard combines software asset management (SAM) and licensing expertise with professionally developed solutions. It supports organisations to reduce IT costs, optimise software utilisation, and streamline the asset lifecycle. From ongoing licence compliance to IT asset management, License Dashboard supports you to establish, understand, optimise, and manage software licences.

Key Facts

Benefits

- Simplified licence model
- · Tiered FTE-based pricing with annual payments
- · Modular Agreement allows vendors to be added as required
- · Consultancy services also available at special pricing
- · Agile Methodology
- Value based activities
- Now includes License Dashboard Training Academy see Service and Support Tab for more information

Important Dates

Agreement Start: 1 January 2022

Agreement End: 31 December 2024

Invoice date: Sites will be invoiced for the Agreement year in which their Licence is signed. In subsequent years they will be invoiced three months in advance of the anniversary date of their Licence Start Date.

Licence Type

Licence based on the number of full-time employees (FTEs)

Three-year licence with annual payments.

Commitment Period

Trial

A **free 30 day single user** evaluation copy of License Dashboard License Manager is available. Alternatively, a Proof of Concept (POC) can be provided depending on customer requirements.

Eligible Institutions

Higher and Further Education, Academies and Research Councils in the UK, and Higher and Further Education Institutions (Third Level Colleges) in the Republic of Ireland.

The products available in this Chest Agreement are to be ordered through one of the following resellers:

• Phoenix Software

Resellers

· License Dashboard

Background Information

This continues the relationship between Chest and License Dashboard that has been in place for several years now

Product Information

Supplier Details

Owner: License Dashboard, (company no 6599902), Bytes House, York Road, Pocklington, York, YO42 1NS.

Product Description

License Dashboard delivers core software asset management (SAM) services, which include continued hardware and software discovery, contract and proof of entitlement management, licence reconciliation, and risk and optimisation management to ensure all required SAM data is up-to-date and ready to support your organisation.

SAM Agile

Based on agile sprint methodology, provides your organisation with a flexible, managed solution designed to adapt perfectly to your needs.

SAM Agile for the modern enterprise

SAM Agile enables you to easily adapt to changing SAM requirements to deliver what you want, when you need it:

- Target SAM priorities in a monthly sprint cycle depending on what's required
- · React to unexpected demands without disrupting business-as-usual
- Access leading SAM technology from specialist SAM consultants

License Dashboard SAM Agile datasheet

Get your datasheet now to find out more

Service and Support

Supplier Web Address

www.licensedashboard.com

Method of delivery of product

The master copies of media and Licenced Materials will be delivered to the Licenced Site by License Dashboard Limited. Some materials may be supplied electronically. Delivery can be expected in 5 working days from receipt of licence paperwork.

User Documentation/Online Instructions

Full documentation is provided within the download for the application.

Support Services

A "Silver" level of support will be provided to each Licensee, consisting of:

- Technical Product Support
- Product Updates (see 4 below)
- Dictionary Updates
- Forum Access
- End User Support (does not include end user training training must be purchased separately)

License Dashboard will provide telephone advice and support to the nominated Technical Contact and/or his/her Deputy at Licensed Institutions during normal business hours. License Dashboard support can be contacted at:

• Phone: 0845 265 1333

• Email: support@licensedashboard.co.uk

Full details of support services can be found on the Supplier's website at: http://www.licensedashboard.com/forums/

Updates and New Versions

The Licencee is entitled to all updates and new versions that are made generally available to customers.

Updates are: full releases, patches and service packs. There is no defined release cycle and all new releases will be published on the supplier's forum website at http://www.licensedashboard.com/forums/

Platform Requirements Full details of supported platforms can be found on the Supplier's website at:

http://www.licensedashboard.com/forums/

Training Materials

Training Materials are those provided within the user documentation (see 2 above) contains user guides and training material based on current and previous versions for users to refer to, these can all be downloaded to PDF or viewed online. The "getting started" guide to License Manager is a very good overview document showing screenshots and steps to carry out tasks.

License Dashboard Academy

Whether you are a new or experienced License Manager user, License Dashboard's training academy guides you through each workspace to support your organisation to manage its IT assets effectively.

provides short, computer-based training modules that focus on achieving a specific set of learning objectives. Delivered as a combination of online videos and exam-based training, it is based on realistic scenarios and is developed by consultants who use the tools daily.

At the end of each module, you will complete a short assessment and gain an industry recognised qualification.

To sign up, please contact help@chest.ac.uk



Additional Support

License Dashboard have an active community forum where all end users can post technical or licensing questions and share best practice tips with their peers.

Useful Resources

The SAM Challenges and Opportunities of Cloud Computing in Education

Blog Piece: One year and three lockdowns later, universities, colleges and schools have had to embrace online learning. Now that in the UK schools have largely reopened again for the majority of pupils, what role will cloud technology play in the future of education?

The pandemic certainly brought to everyone's attention the digital options available to support learning, and one of the strongest themes emerging is that cloud technology is making quality education available to more people. **Read more** to understand the SAM challenges and opportunities of cloud computing in education.

Webinar: Achieving significant savings via SAM Agile



Click on this link to catch up with the recording of this webinar that took place on the 19 January.

License Dashboard's Analyst Review At ITAM Review

"License Dashboard Portal, is the standout highlight of this product and puts it significantly ahead of many of its competitors." – AJ Witt, The ITAM Review

License Dashboard is delighted to have had its ITAM toolset appraised for the third time by ITAM Review. Since the first review in 2012, the platform has continuously been developed and has evolved into a comprehensive ITAM solution to meet the growing demands of maturing ITAM roles. License Manager and License Dashboard Portal (LD Portal) enables SAM Managers to become a strategic partner for C-Suite decision-makers. **Original article on License Dashboard website, find the article here.**

"It is best-in-class and sets a benchmark for other ITAM toolsets." – AJ Witt, The ITAM Review

Learn all about the License Dashboard products

Terms and Conditions

Licensor: License Dashboard, (company no 6599902), Bytes House, York Road, Pocklington, York, YO42 1NS.

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

This Site licence* is subject to the terms and conditions for the Standard Chest Licence for Software (June 2011).

*An unlimited site licence is defined as a single database for an unlimited number of assets.

Copying of the Software is allowed in accordance with the terms and conditions for the Standard Chest Licence for Software.

Payment Terms

On receipt of a completed Licence, Institutions will be invoiced for the Agreement year in which the Licence is signed. For each subsequent year, Institutions will be invoiced three months in advance of the anniversary date of the licence. Purchase orders and payments for the licence fee must be made to "Jisc". Invoices are payable within 30 calendar days of the date of invoice.

Price is fixed at time of sign-up to the Agreement for the full term of the 3-year licence.

Institutions may, if they wish, pay a single charge to cover their commitment period (3 years).

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with *UK statutory provisions*.

Licence Term

Three years from the chosen licence start date.

Termination Clauses

At the end of the agreement period sites must remove Dashboard Discovery or the Licence Dashboard Enterprise Edition software, along with any add-ons, from their systems.

Location and Use Permissions

Students	Yes
Academic Staff	Yes
Non-Academic Staff	Yes
Administration and management	Yes
Staff home use rights	No
Student home use rights	No
Installation on Hosted Server	Yes

Personal Licences

Personal licences are not available for this product.

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878 Jisc (Registered Office), 4 Portwall Lane, Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339